



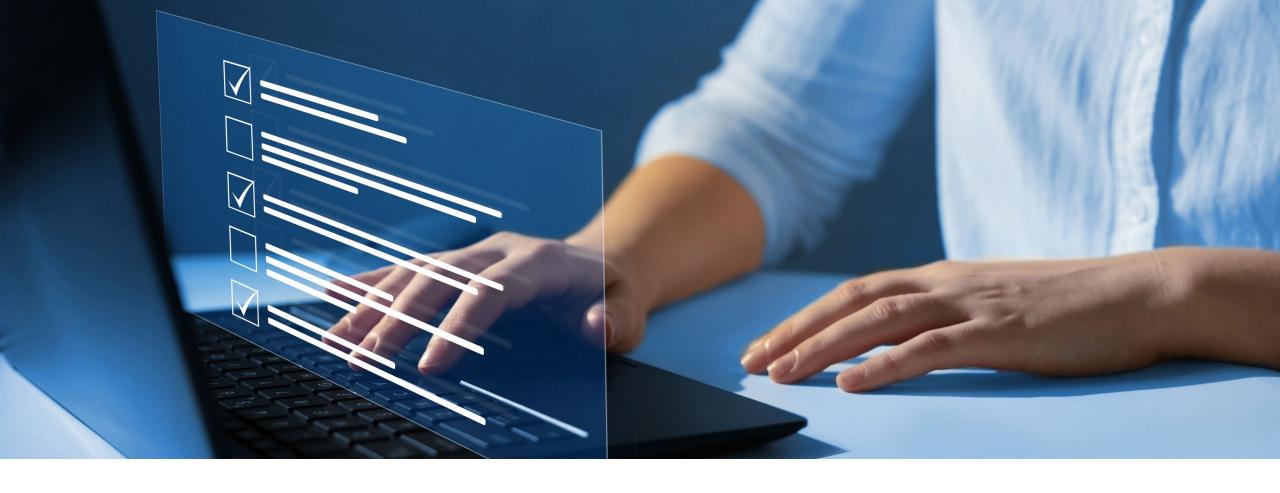
# Submitting Revalidation via PECOS

2/18/2025

**Closed Captioning**: Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.





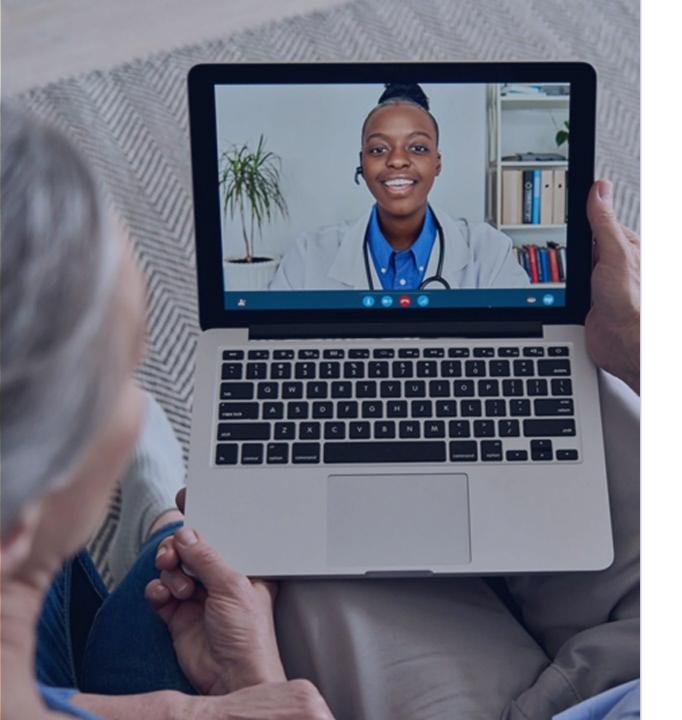


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# Today's Presenters



- Provider Outreach and Education Consultants
  - Laura Brown, CPC
  - Susan Stafford PMP, COA, AMR







## Agenda

- What is PECOS
- Start and Process Application
  - Tabs and Topic View Examples
  - Unfinished Application
  - Signature Method
  - E-signature
- Process after Submission
- Verify and Manage Signatures
- Application Status
- Resources







# What Is PECOS?

### What Is PECOS?

- Provider Enrollment, Chain and Ownership System (PECOS) is a CMS Internet-based system
  - PECOS is used to
    - Electronically submit applications
      - initial enrollment
      - revalidation
      - change of information
    - View and print reports to know what Medicare currently has on file
    - Voluntarily withdraw
    - Track application status





### What Is PECOS?

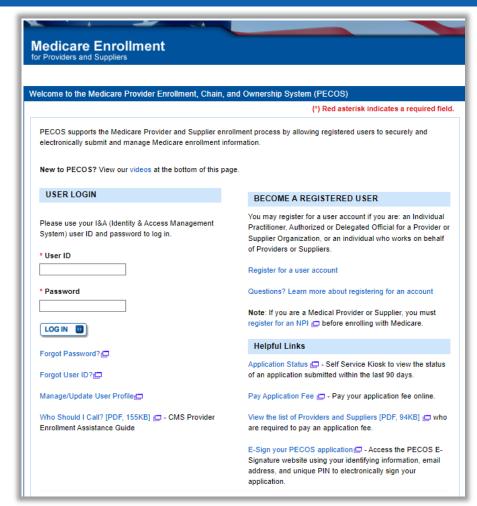
- Identity & Access Management System
  - Access PECOS by creating profile in the I&A System
    - Create User ID and Password
    - Establish a connection to the individual or groups information
  - Attend next Getting Access to PECOS Webinar
    - Our Website > Events > Current Events





# Start and Process Application

# PECOS Home Page to Login



#### Provider & Supplier Resources

- CMS.gov/Providers 

   - Section of the CMS.gov website that is designed to provide Medicare enrollment information for providers, physicians, nonphysician practitioners, and other suppliers.
- Revalidation Notice Sent List Check to see if you have been sent a notice to revalidate your information on file with Medicare.
- Ordering, Certifying, or Prescribing Practitioners List
   View the Ordering, Certifying, or Prescribing
   Practitioners List to verify eligibility to order or certify items or services to Medicare beneficiaries.
- Medicare Learning Network® (MLN) 
   — Helpful articles and tutorials about changes in Medicare excellment.
- Ordering, Certifying, or Prescribing Information [PDF, 1.84MB] — - Learn about the Ordering, Certifying, or Prescribing enrollment process.

#### **Enrollment Tutorials**

. Initial Enrollment:

Step-by-step demonstration of an initial enrollment application in PECOS. Individual Provider 

☐ or Organization/Supplier 
☐

change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS. Individual Provider C or Organization/Supplier C

Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider C or Organization/Supplier C

Deactivated:

Example of how to deactivate an existing enrollment record. Individual Provider

Reactivation:

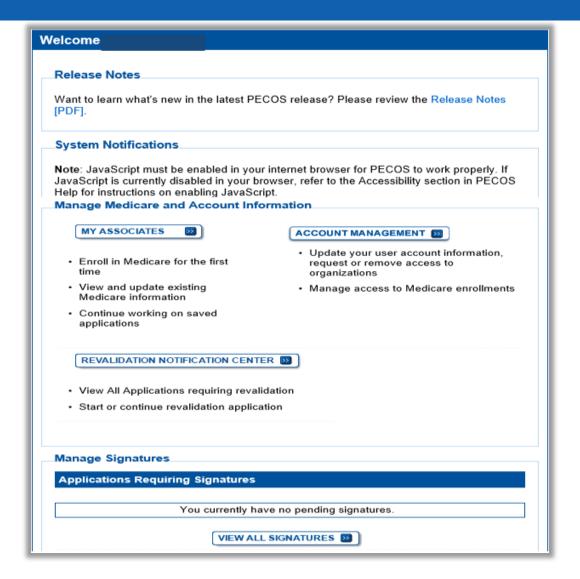
Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier

Adding a Practice Location (DMEPOS Only):
 Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS.
 DME Supplier





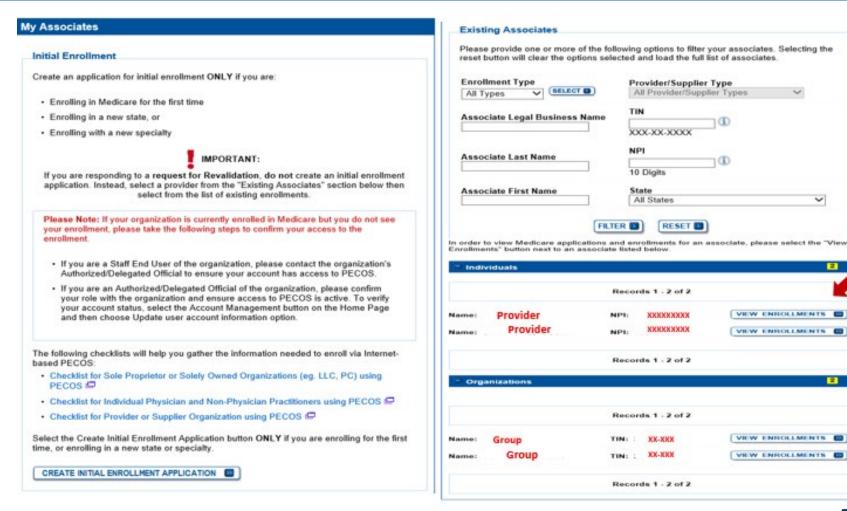
# Welcome – My Associates







## Existing Associates - View Enrollments





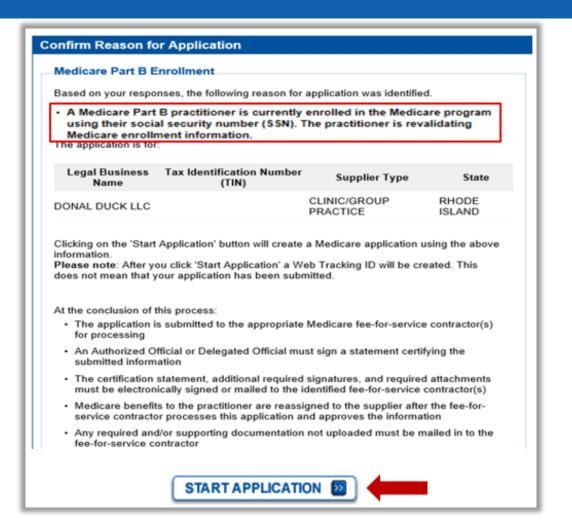


#### Enrollment Box to Revalidate





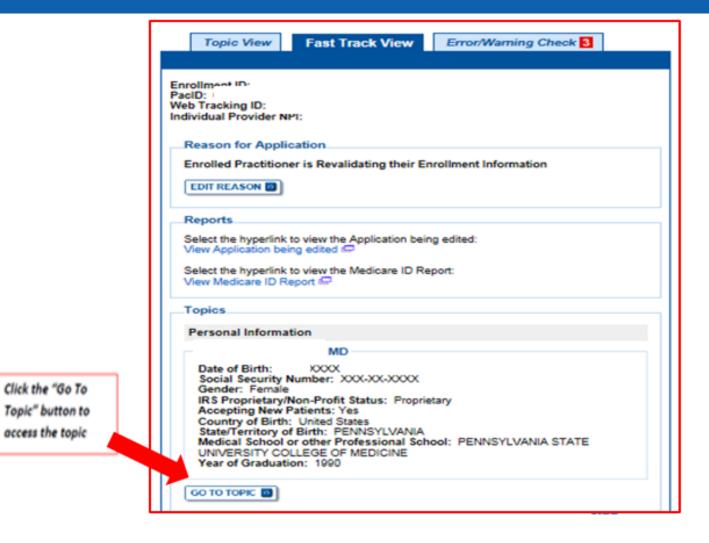
# Start Application





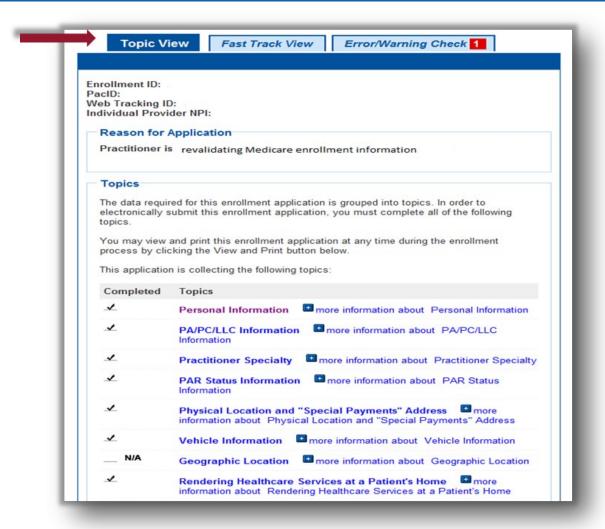


### Fast Track View





# **Topic View**





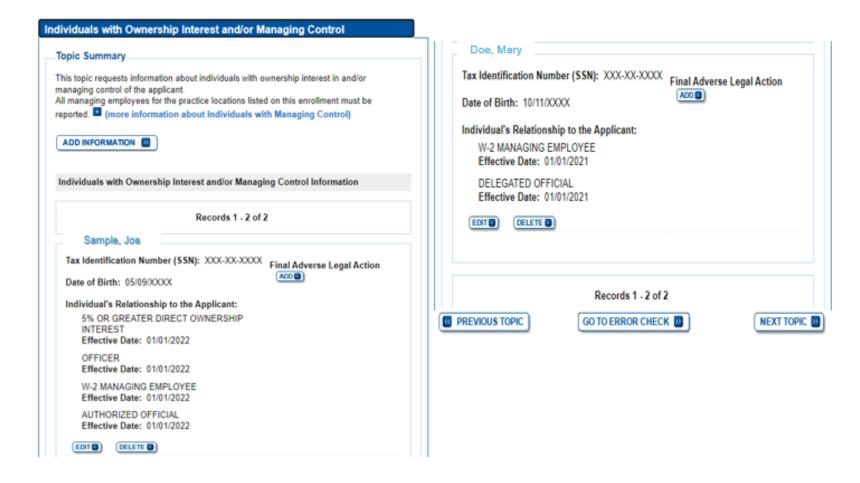
# **Topic View**



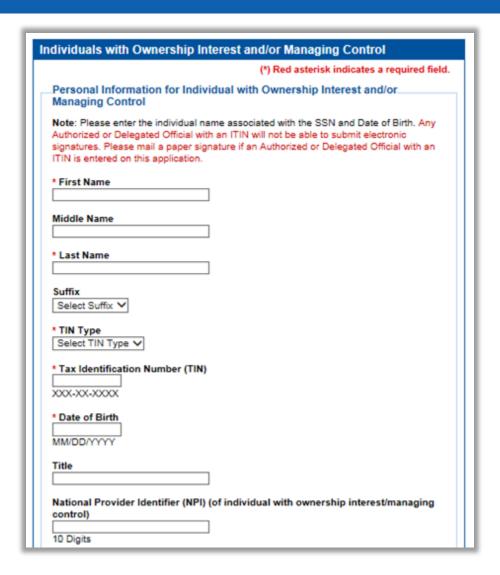




#### Individual Control

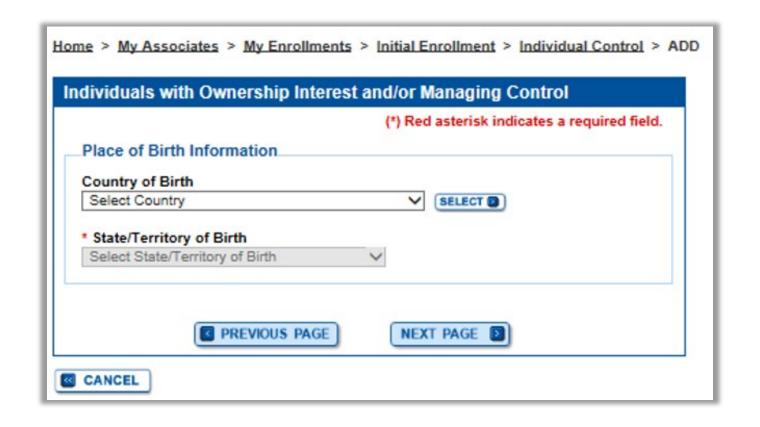






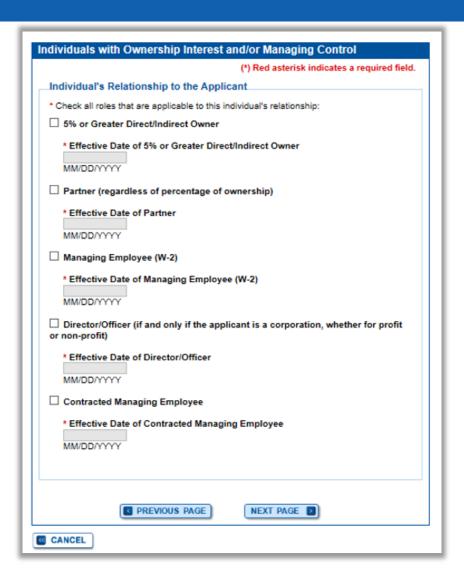






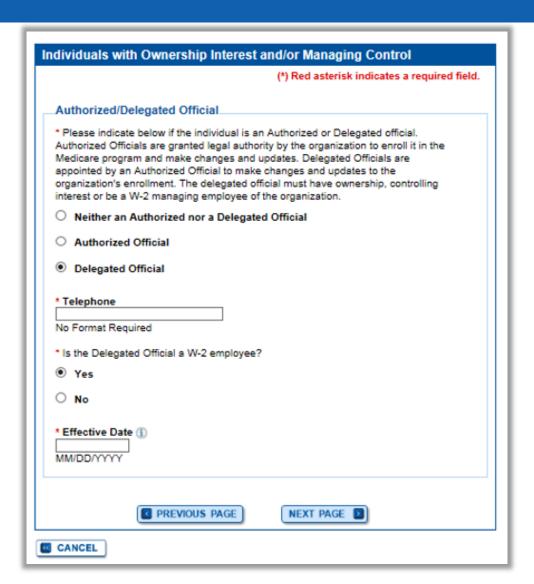








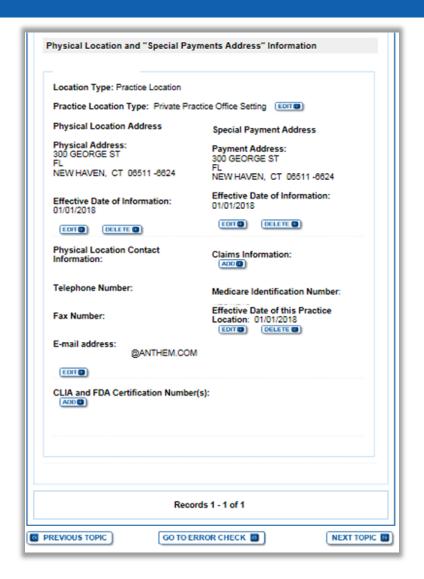








# Physical Location and "Special Payment"







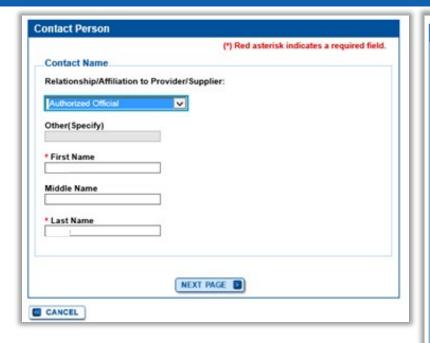
### Contact Person Information







## **Edit and Save**



ontact Person	
Contact Information	(*) Red asterisk indicates a required field.
Previously Entered Address Inform	mation
Select an address or enter a new add	ress in the fields below:
Select address	•
APPLY	
* Address Line 1	
Drive	
Address Line 2	
Address Lille 2	
City	
Harrisburg	
* State/Territory:	
PENNSYLVANIA	•
* Zip Code +4	
17110 9436	
(3.112	
* Telephone (555) 555-5555 x Extension	
(555) 555-5556 x Extension (555) 555-5556 x	
Name of the second	
Fax	
(555) 555-5555	
E-mail Address	
PREVIOUS PAGE	SAVE 🔁
FILEFIOUS PAGE	



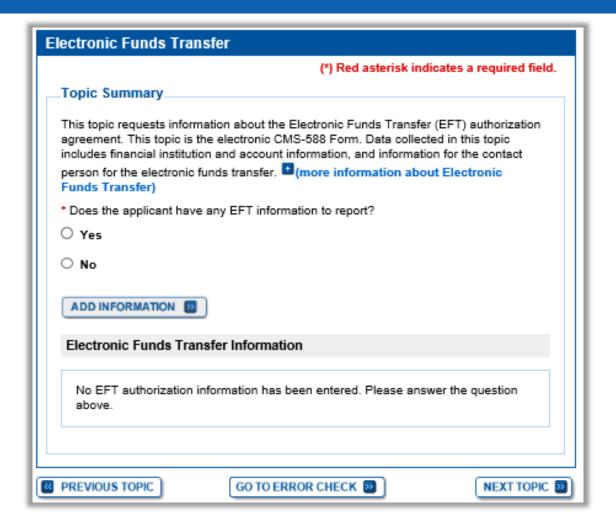


# **Topic View**









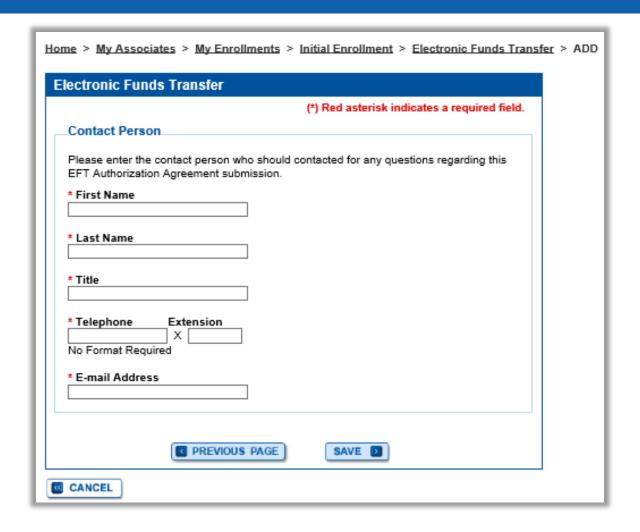




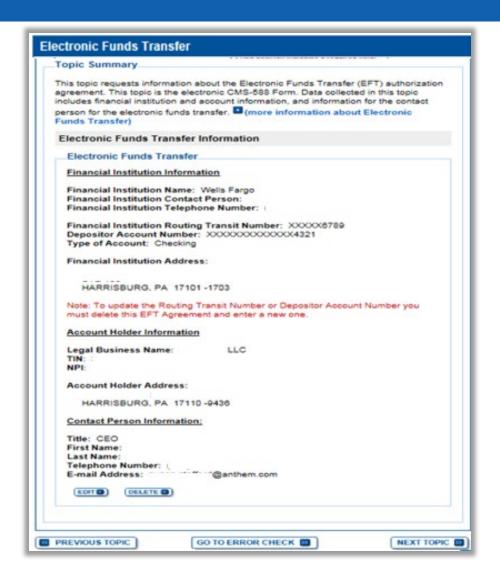
and the second second second second	
Please enter the information f	or the account holder.
Legal Business Name:	rrc
TIN:	
National Provider Identifie	r (NPI)
10 Digits	
Medicare Identification Num	ber (if issued)
	the 'Select address' dropdown field and click the Apply
button or enter a new address	in the fields below.
Select a previously entered	address:
Select address	~
APPLY	
Street Address Line 1	
Street Address Line 2	
Street Address Line 2	
City	
City	
State/Territory	
*State/Territory Select State/Territory	~
State/Territory Select State/Territory	~
*State/Territory Select State/Territory *Zip Code +4	
*Zip Code +4	
*State/Territory Select State/Territory *Zip Code +4	
*State/Territory Select State/Territory *Zip Code +4	NEXT PAGE















## Required and/or Supporting Documentation

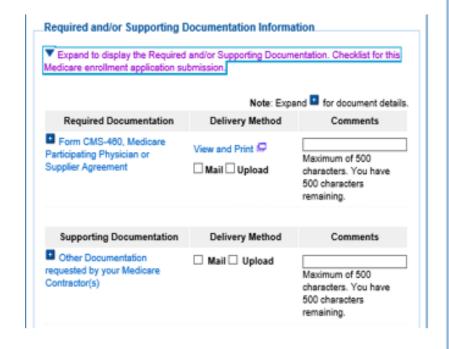
#### Required and/or Supporting Documentation (\*) Red asterisk indicates a required field. Whether or not you identify the delivery method(s) in Step 1, please complete Step 2, which Topic Summary is required. In addition, if you select the Upload delivery method and you want to upload documents now, please complete Steps 2 and 3 to upload the documents from your This topic covers information pertaining to required and/or supporting documentation computer and attach them to your Medicare enrollment application. If you select the Mail you will need to furnish to your Medicare Administrative Contractor (MAC) to process delivery method, please mail the documents to your MAC via U.S. Mail. your Medicare enrollment application. Based on information you provide in your enrollment application. PECOS displays a checklist of the types of required and/or supporting documentation you need to provide to your MAC. Required and/or Supporting Documentation Information. Expand to display the Required and/or Supporting Documentation. Checklist for this For each document, you have the option of selecting which delivery method to use -Medicare enrollment application submission. upload a digital copy or send a hard copy via U.S. Mail. PECOS provides a feature to upload digital copies of documents from your computer that you want to deliver to your MAC with the Internet-based PECOS enrollment application. Medicare Administrative Contractor Information: Step 2: Confirm that you want to upload digital copies of the documents now N/A Instructions for this step: If you selected the Upload delivery method for any documentation selected in Step 1, and you want to upload them now, please select "Yes". If you did not select the Upload delivery method for any documentation Step 1, you did not Please remember that your application could be delayed or not processed if any complete Step 1, or you do not want to upload the documents now, please select "No". required and/or supporting documentation is missing from your Medicare enrollment application. If you have questions about required and/or supporting You may return to this topic at a later time - but before application submission - to upload documentation, please contact your MAC. Do you want to upload one or more documents with your Medicare enrollment Instructions for Completing This Topic application now? There are three steps to complete for this topic. Step 1 and Step 2 are required; Step 3 is Yes, I would like to upload one or more documents now. required only if you are uploading digital copies of documents identified in Step1 now. No, I do not want to upload any documents now. (You may upload documents at a Step 1. Review the required and/or supporting documentation, optionally, identify the later time.) delivery method for each document; optionally, print the other required documentation; and save the checklist. Document Information Step 2. Confirm that you want to upload digital copies of the required or supporting Step 3. Upload digital copies of the documents. (Step 3 might not appear depending No documents have been listed. Please answer the question above. on your response in Step 2) PREVIOUS TOPIC GO TO ERROR CHECK RETURN TO TOPICS

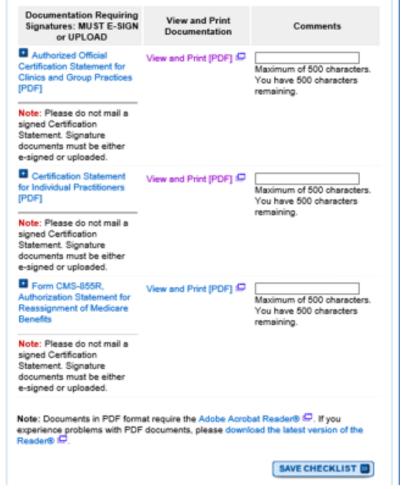
Step 1: Review the required and/or supporting documentation; optionally identify

the delivery method for each document; and save the checklist.



# Required and/or Supporting Documentation

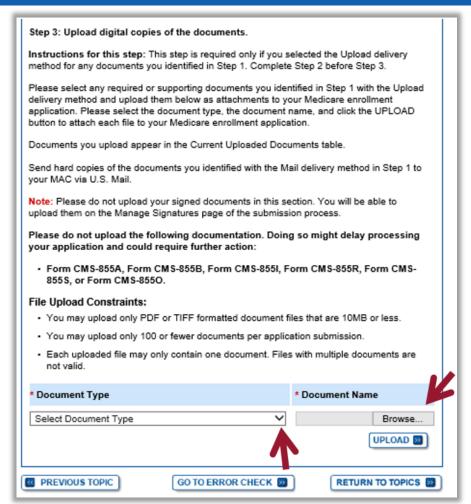


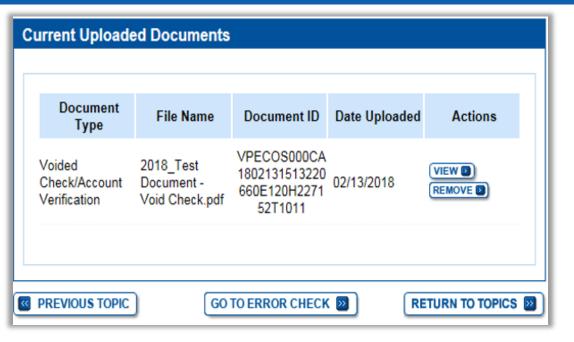






## **Uploaded Documents**









# Error/Warning Check

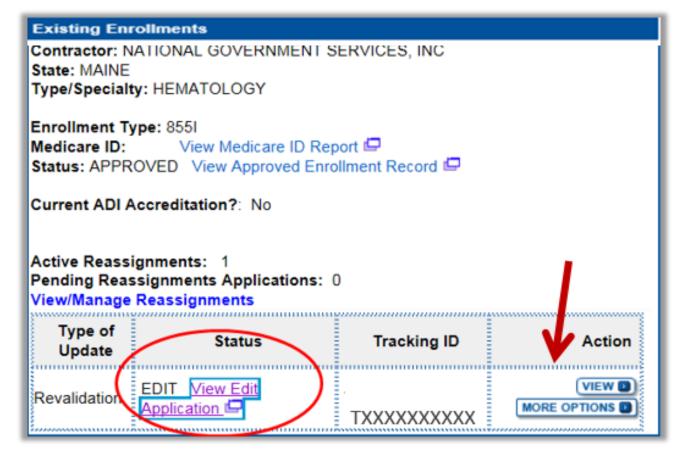
Error/Warning Check 4 Fast Track View Topic View Enrollment ID: PacID: Web Tracking ID: Individual Provider NPI: Errors for this Enrollment Errors were found for this enrollment application or the enrollment on file with Medicare. Please review the errors listed below and verify that the information entered is correct. Verification of this information is required; the submission process will not continue without verification of this information. Topic Error Personal Information is required. Personal Information Individual Control Individual Control is required. Billing Agency is required. Billing Agency Contact Person At least one contact person listed should have an email address. Warnings for this Enrollment No Warnings were found for this enrollment application.





# Unfinished Application

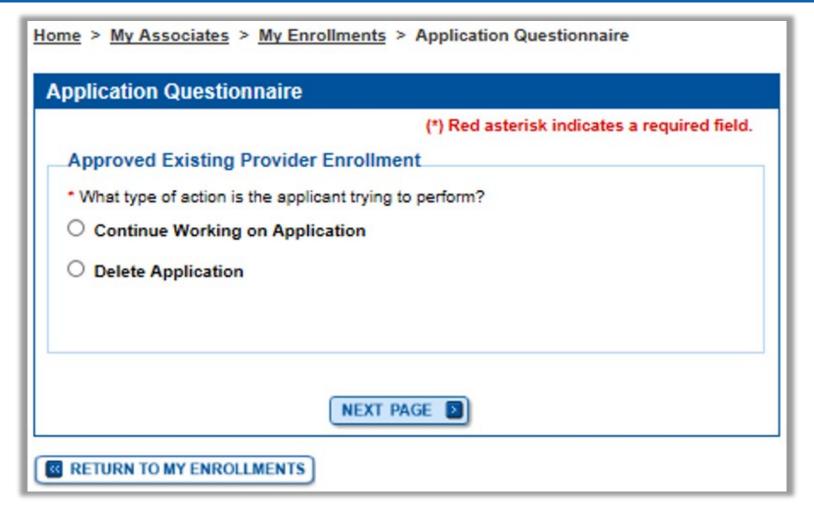
My Associates > "View Enrollment"







# Unfinished Application





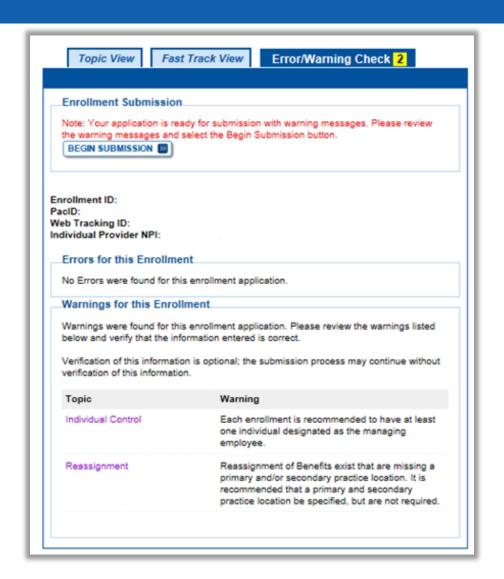
#### **Topic View**







## Error/Warning Check

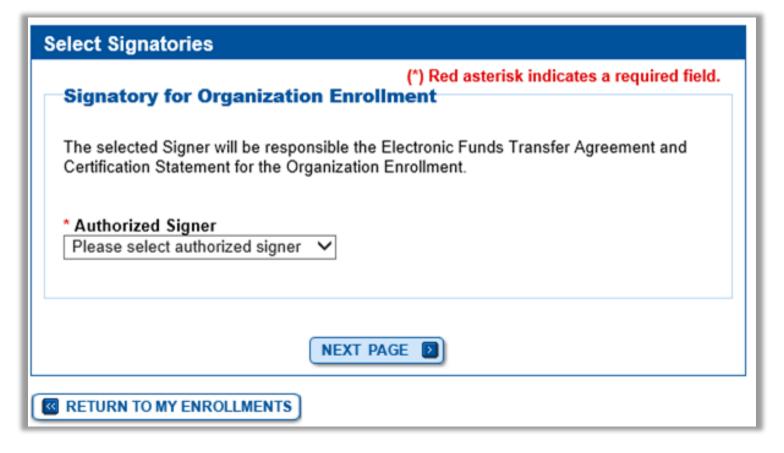






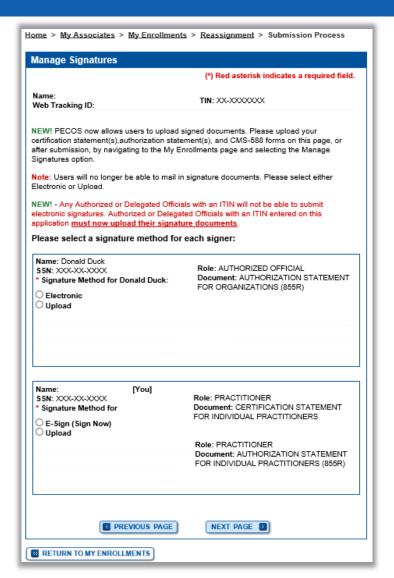
## Signature Method

Authorized/Delegated Official Selection





## Manage Signatures

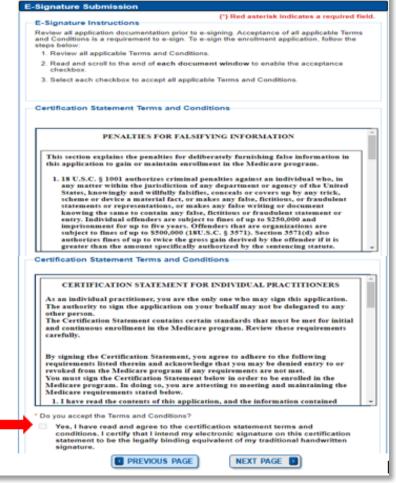






## Manage Signatures

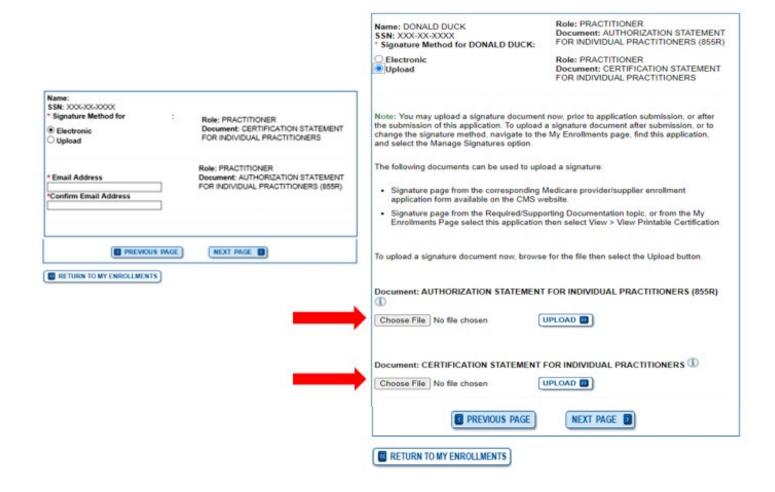






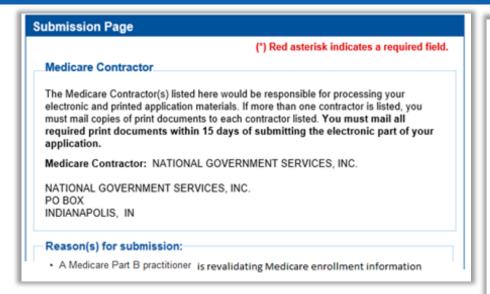


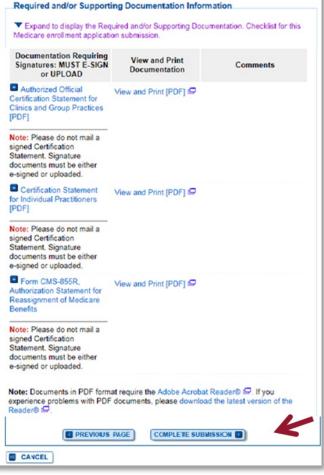
#### Manage Signatures





## Complete Submission







#### Submission Confirmation



#### IMPORTANT!

Your enrollment application with any uploaded documentation has been submitted to your fee-for-service contractor.

Required and/or supporting documentation not e-signed or uploaded must be mailed in to the fee-for-service contractor.

You indicated the following documentation will be provided by mail/paper:

- Form CMS-460, Medicare Participating Physician or Supplier Agreement
- Copy of IRS Form CP 575 or other official IRS communication confirming Tax Identification Number and Legal Business Name

Your application may be delayed or not processed if any required/supporting documentation is missing.

OK

My Application Progress

100%

#### Submission Confirmation - Print Your Receipt

#### Submission Complete

You have successfully submitted your application!



#### Remember to:

- · Make sure all required and supporting documents that require a signature are signed.
- Mail all required and supporting documents that has not been uploaded to your Medicare Contractor within 15 days of submitting the electronic part of your application. Your application is not complete until the Medicare Contractor(s) receives the signed required documentation of your application in the mail.
- Any required and/or supporting documentation not uploaded must be mailed in to the fee-for-service contractor.
- Your application may be delayed or not processed if any required/supporting documentation is missing.
- If you are submitting an application with Electronic Funds Transfer (EFT) Information, please include confirmation of account information on bank letterhead or a voided check.
- Print this page for your records. Note: You can print and/or save copies of the application and required documents for your records by visiting the "My Enrollments" page.
- You will receive e-mails about your application status. Make sure to add "customerservice-donotreply@cms.hhs.gov" to your safe sender list.

You have successfully submitted your application!



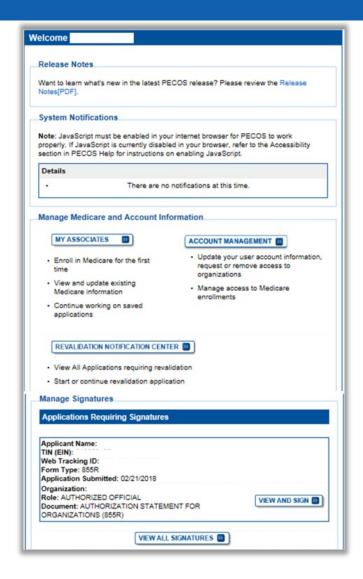


## E-Signature Email

'Subject: PECOS E-Signature Request Sent: 02/21/2018 13:11 PM  A Medicare application for for Reassig application for which CMS allows you to provide an ele	nment has been submitted by:	Janthem.com. You have been identified as an authorized signer for this
		lanthem.com. You have been identified as an authorized signer for this
	certaine affineture using the matractions scious, ricese disrefund	this email if you have already submitted a signature.
Enrollment Application Information: Provider/Supplier Name: / LLC Provider/Supplier Specialty Type: CUNIC/GROUP P State: CT Form Type: 855R	PRACTICE	
Practice Location: , NEW HAVEN, NPI: Web Tracking ID: T	CT 065113010	
SX6P9ovB1qTBp7iQve2Q&r=oBQ2penuwNIWdSiq9o OR through the PECOS E-Signature website https://ur GX0P9ovB1qTBp7iQve2Q&r=o0BQ2penuwNIWdSiq9o I&e=, using your identifying information, e-mail addre apply your E-Signature.  Please note the PIN is valid for 14 days from the time is contact the submitter identified above.  This email message is an automated notification. Do in https://urldefense.proofpoint.com/v2/url?u=https-3- PuUkF1BiQCH1UPUIM&m=28K5BOnt&oMkTihMCXciS  Unauthorized interception of this communication coul	the submitter completed the application. If 14 days or more have not reply to this message as it is sent from an unmonitored account eus.custhelp.com&d=DwlCAg&c=A-GX6P9ovB1qTBp7iQve2idbeavious projection of Federal and State Law. This communication are	C-SBDeblurKCr2vkjJ8&s=bWVRtfkSifjlL0143w5FEJOWplOehBpZ6Lvn_vqWA6Q&e=) al_pecos_eSignLogin.do&d=DwiCAg&c=A- C-SBDeblurKCr2vkjJ8&s=NgRmveqNrc_JJHmOtYZMSaUXsunkwYZl8GPM7oUU4- natures' section and locate the respective enrollment application to review and e elapsed, you can access the PECOS E-Signature website to request a new PIN or int. If you require assistance at any point in the process, please refer to
5. 3.5	The email will provide 2 options for e-signi application:  1. Log into Internet-based PECOS using y PECOS ID and password  2. 2. E-sign via the PECOS e-signature we	our existing

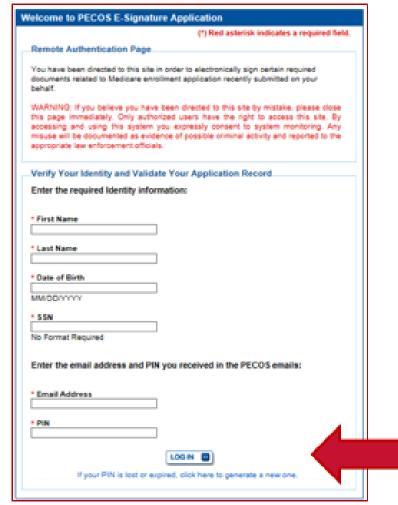


## PECOS Welcome Page to E-sign





## E-Signature



- Provider/AO or DO
  - First and last name
  - Date of birth
  - SSN
  - Telephone
  - Email
  - PIN



# Process After Submission

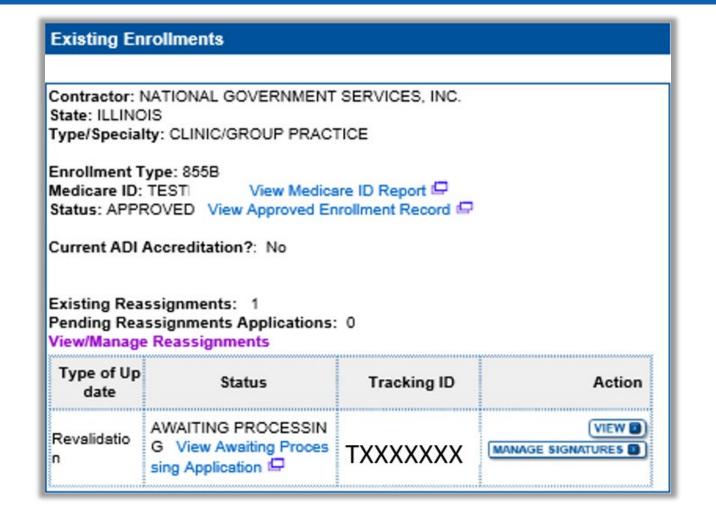
#### **Process After Submission**

- Contact person on application will receive by email
  - Acknowledgement Notice
    - Add to safe sender list
      - customerservice-donotreply@cms.hhs.gov
      - NGS-PE-Communications@elevancehealth.com
  - Development requests for additional information
    - Respond within 30 days
    - Log into PECOS to make necessary corrections or upload the required documents, view and manage signatures
  - Response letter
    - Deactivation for incomplete/no response to development request
    - Approval



# Verify and Manage Signature

## Verify and Manage Signatures

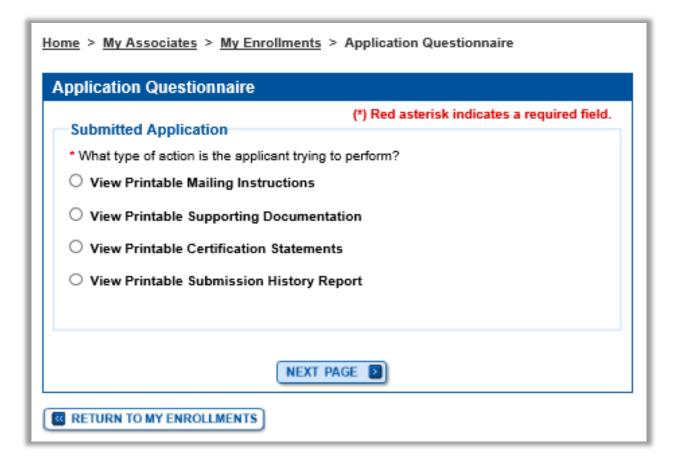






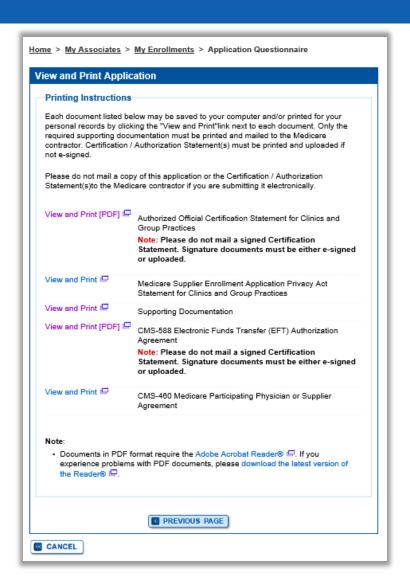
## Verify and Manage Signatures

View Printable Certification Statement





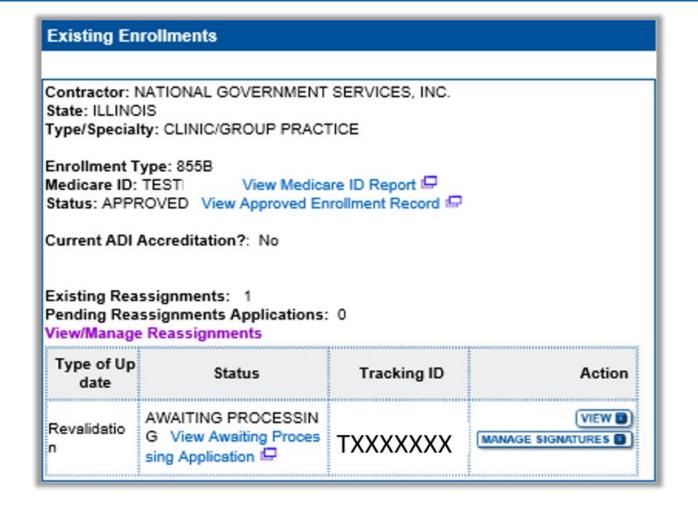
#### View and Print Certification Statement





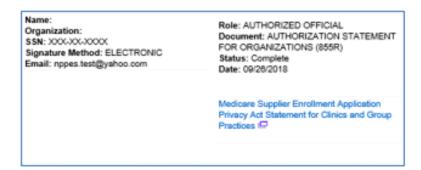


## Verify and Manage Signatures





## Verify Signature Status



Name:
Organization:
SSN: XXX-XXXXXXX
Signature Method: ELECTRONIC
Email: nppes.test@yahoo.com

Role: AUTHORIZED OFFICIAL
Document: AUTHORIZATION STATEMENT
FOR ORGANIZATIONS (855R)
Status: Pending

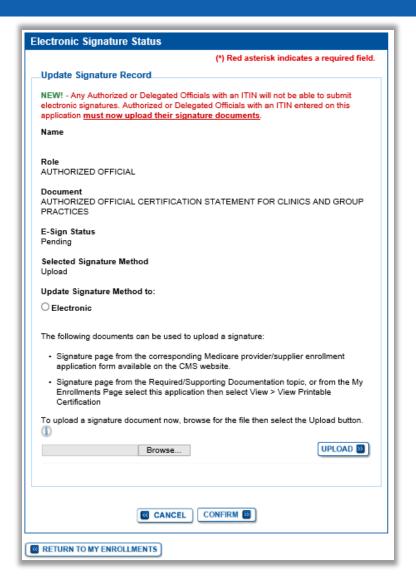
Medicare Supplier Enrollment Application
Privacy Act Statement for Individual
Practitioners 
Practitioners

Home > My Associates > My Enrollments > Signatures





## Update Signature Record

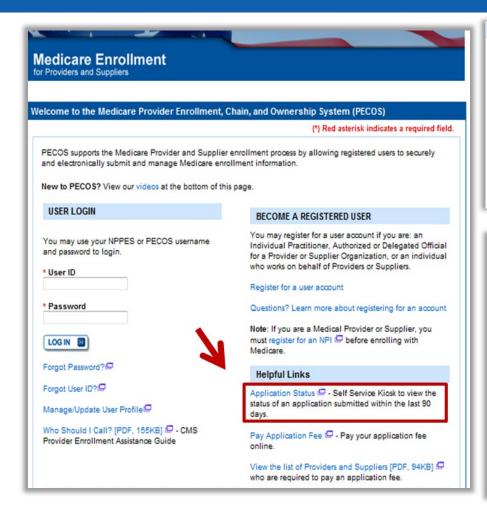






# Application Status

#### **PECOS Application Status**



#### **Provider & Supplier Resources**

- CMS.gov/Providers Section of the CMS.gov website that is designed to provide Medicare enrollment information for providers, physicians, nonphysician practitioners, and other suppliers.
- Medicare Learning Network® (MLN) <sup>LD</sup> Helpful articles and tutorials about changes in Medicare enrollment.

- Revalidation Notice Sent List Check to see if you have been sent a notice to revalidate your information on file with Medicare.
- Ordering, Certifying, or Prescribing Practitioners List
   View the Ordering, Certifying, or Prescribing
   Practitioners List to verify eligibility to order or certify items or services to Medicare beneficiaries, or prescribe part D drugs.
- Ordering, Certifying, or Prescribing Information [PDF, 1.64MB] - Learn about the Ordering, Certifying, or Prescribing enrollment process.

#### **Enrollment Tutorials**

Initial Enrollment:

Step-by-step demonstration of an initial enrollment application in PECOS. Individual Provider ☐ or Organization/Supplier ☐

· Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS.

Individual Provider 🗗 or Organization/Supplier 🗗

Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider □ or Organization/Supplier □

Deactivated:

Example of how to deactivate an existing enrollment record. Individual Provider 🖵

Reactivation:

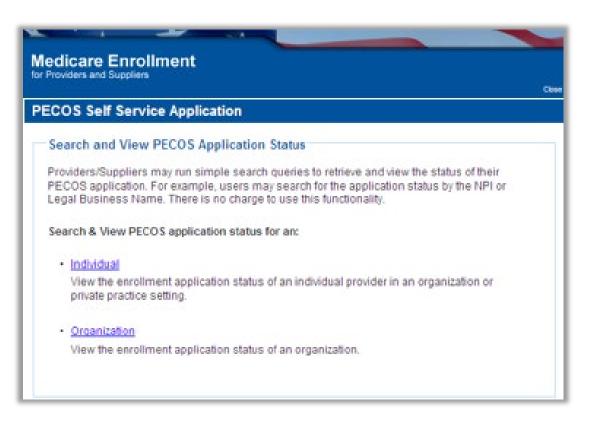
Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier -

Adding a Practice Location (DMEPOS Only):

Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS. DME Supplier 🗗



#### PECOS Self-Service Application



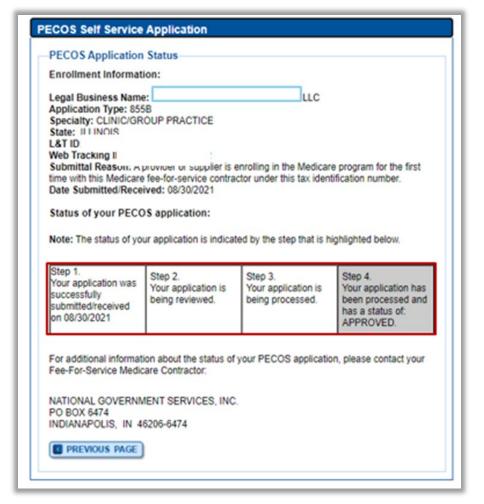
- Check Status
  - Individual
  - Organization



#### PECOS Application Status

- Step 1
  - Received
- Step 2
  - Being Reviewed
  - Returned for Corrections
- Step 3
  - Entering Information In PECOS
- Step 4
  - Processed in PECOS and being transferred to claims system

Note: Wait for approval letter before you submit claims







# Resources

#### Internet-Based PECOS Tutorials

#### **Enrollment Tutorials**

Initial Enrollment:

Step-by-step demonstration of an initial enrollment application in PECOS.

Individual Provider 🗖 or Organization/Supplier 📮

· Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS. Individual Provider or Organization/Supplier

· Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider Corporation/Supplier

Deactivated:

Example of how to deactivate an existing enrollment record.

Individual Provider 🗗

· Reactivation:

Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier

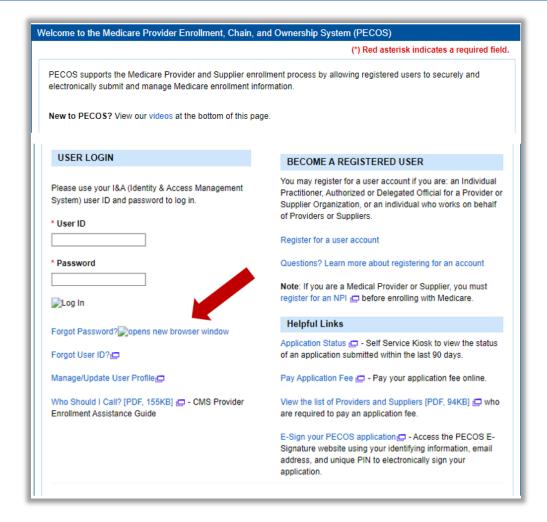
Adding a Practice Location (DMEPOS Only):

Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS.

DME Supplier



#### Online Account Self-Service Features





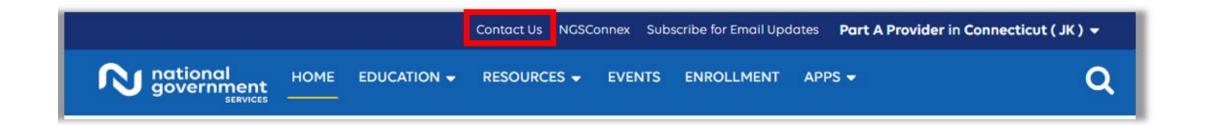
#### **Contact Information**

For Assistance With	Contact	Contact Information
<ul> <li>Changing an NPPES password</li> <li>Establishing a new user ID and password for NPPES</li> <li>Questions related to the NPI application</li> </ul>	NPI Enumerator	Phone: 800-465-3203 TTY: 800-692-2326 Email: customerservice@npienumerator.com
<ul> <li>Errors encountered while accessing or entering information in PECOS</li> <li>Forgotten PECOS user IDs and passwords</li> </ul>	EUS Help Desk	Phone: 866-484-8049 TTY: 866-523-4759 Email: <u>EUSSupport@cgi.com</u> Live Chat: <u>https://eus.custhelp.com/</u>





#### NGS Website



#### **Mailing Addresses**

For ADRs, claims, EDI, FOIA, medical policy, enrollment, or other inquiries. **Provider Enrollment** 





#### Resources

- Prevent Revalidation Processing Delays
- <u>Supporting Documentation Required for Enrollment Revalidations</u>











Connect with us on social media

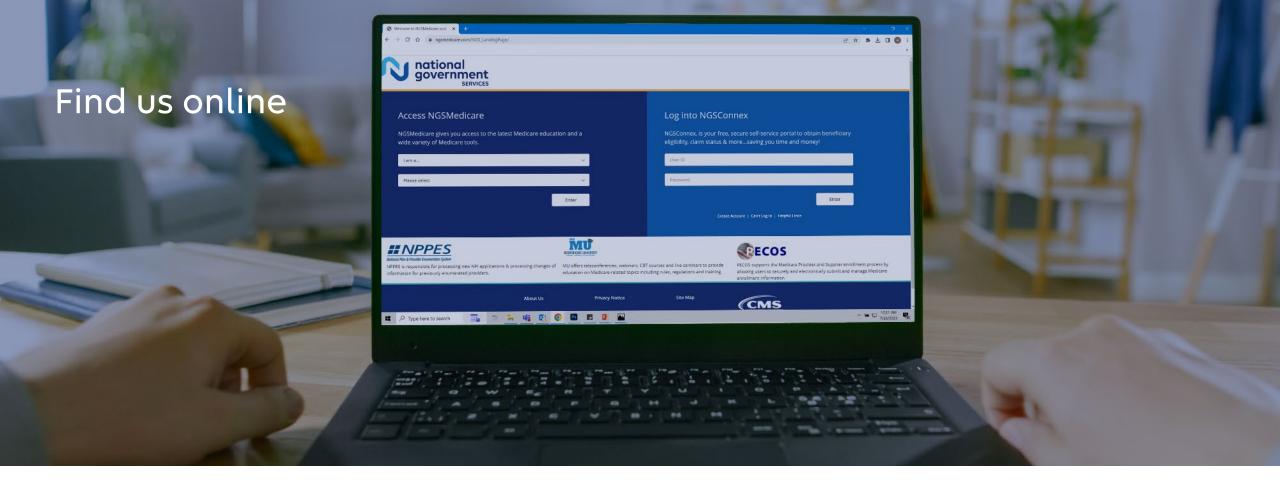














#### www.NGSMedicare.com

Online resources, event calendar, LCD/NCD, and tools



#### **IVR System**

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



#### **NGSConnex**

Web portal for claim information



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# Questions?

Thank you!