



## PECOS: View and Manage Reassignments through Group Enrollment

12/03/2024

**Closed Captioning**: Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.





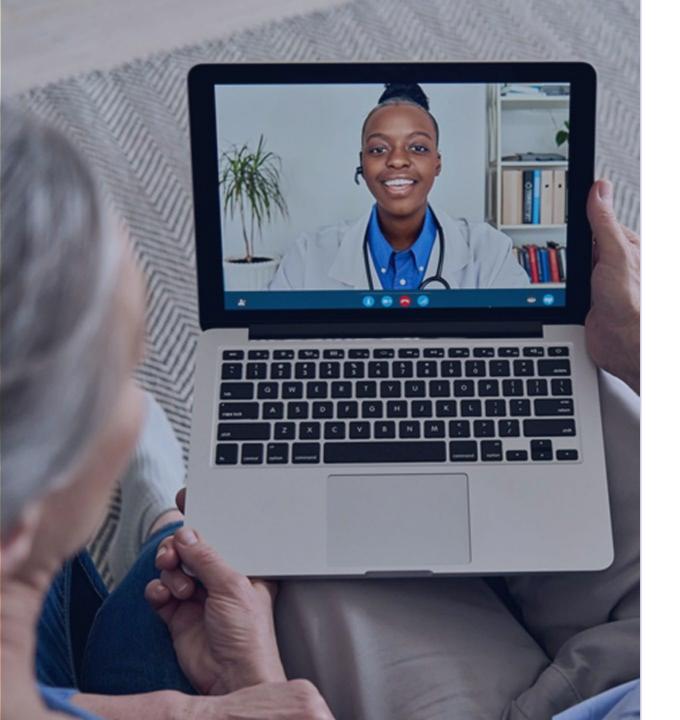


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### Today's Presenters



Provider Outreach and Education Consultants

- Laura Brown, CPC
- Susan Stafford PMP, COA, AMR







#### Agenda

- <u>View Reassignment Report</u>
- Add Reassignment for Provider with Active Enrollment
- <u>Terminate Reassignment</u>
- Respond to E-Signature Email
- Manage Signatures, Verify Completion
- Process After Submission
- Check Application Status
- Resources







# View Reassignment Report

#### PECOS Home Page to Login

are required to pay an application fee.

application.

E-Sign your PECOS application - Access the PECOS E-

Signature website using your identifying information, email

address, and unique PIN to electronically sign your

#### **Medicare Enrollment** for Providers and Suppliers Welcome to the Medicare Provider Enrollment, Chain, and Ownership System (PECOS) (\*) Red asterisk indicates a required field PECOS supports the Medicare Provider and Supplier enrollment process by allowing registered users to securely and electronically submit and manage Medicare enrollment information. New to PECOS? View our videos at the bottom of this page. USER LOGIN BECOME A REGISTERED USER You may register for a user account if you are: an Individual Please use your I&A (Identity & Access Management Practitioner, Authorized or Delegated Official for a Provider or System) user ID and password to log in. Supplier Organization, or an individual who works on behalf of Providers or Suppliers. Register for a user account Questions? Learn more about registering for an account Password Note: If you are a Medical Provider or Supplier, you must register for an NPI 🖨 before enrolling with Medicare. LOG IN 2 Helpful Links Forgot Password? Application Status C - Self Service Klosk to view the status of an application submitted within the last 90 days. Forgot User ID? Pay Application Fee 🚍 - Pay your application fee online. Manage/Update User Profile View the list of Providers and Suppliers [PDF, 94KB] @ who Who Should I Call? [PDF, 155KB] ( - CMS Provider

Enrollment Assistance Guide

#### Provider & Supplier Resources

- CMS.gowProviders - Section of the CMS.gov website that is designed to provide Medicare enrollment information for providers, physicians, nonphysician practitioners, and other suppliers.
- Medicare Learning Network® (MLN) 
   — Helpful articles and tutorials about changes in Medicare enrollment.

- Revalidation Notice Sent List Check to see if you have been sent a notice to revalidate your information on file with Medicare.
- Ordering, Certifying, or Prescribing Practitioners List
   View the Ordering, Certifying, or Prescribing Practitioners List to verify eligibility to order or certify items or services to Medicare beneficiaries, or prescribe part D drugs.

#### Enrollment Tutorials

Initial Enrollment:

Step-by-step demonstration of an initial enrollment application in PECOS. Individual Provider or Organization/Supplier •

Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS.

Individual Provider P or Organization/Supplier P

Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider ♥ or Organization/Supplier ♥

Deactivated:

Example of how to deactivate an existing enrollment record. Individual Provider

Reactivation:

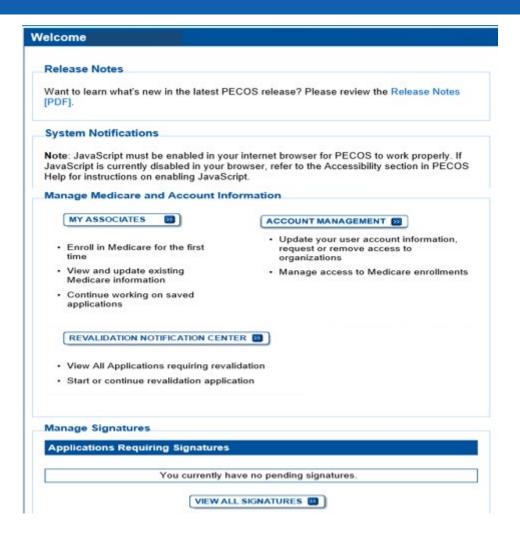
Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier —

Adding a Practice Location (DMEPOS Only):
 Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS.
 DME Supplier





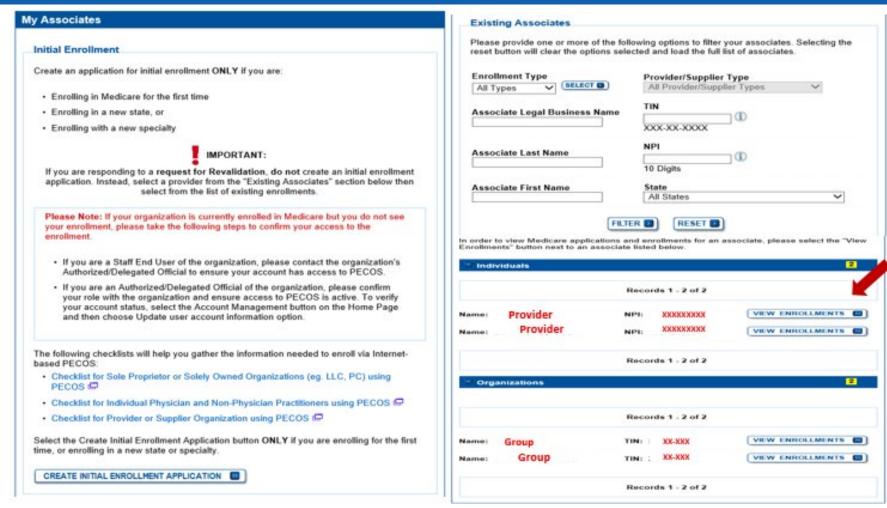
#### My Associates







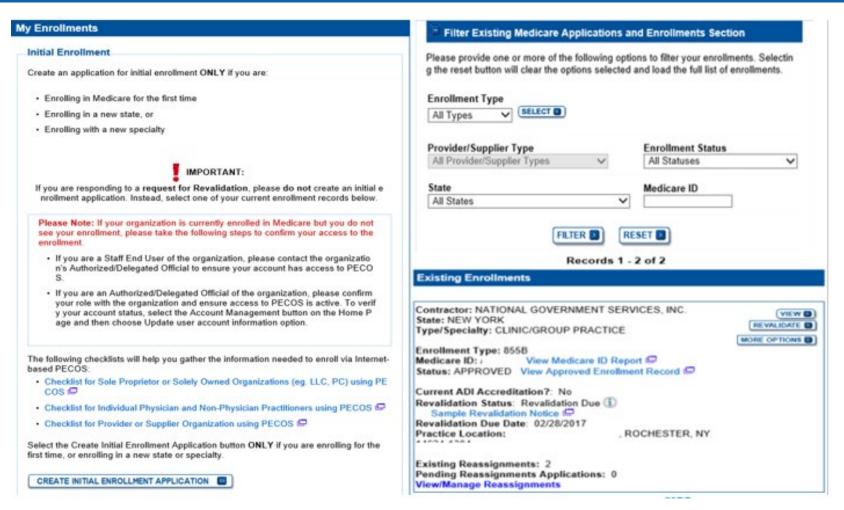
#### View Enrollments







### My Enrollments





### **Existing Enrollments**

#### **Existing Enrollments**

Contractor: NATIONAL GOVERNMENT SERVICES, INC.

State: NEW YORK

Type/Specialty: CLINIC/GROUP PRACTICE

Enrollment Type: 855B

Medicare ID: View Medicare ID Report 🖾

Status: APPROVED View Approved Enrollment Record

Current ADI Accreditation?: No

Revalidation Status: Revalidation Due (1)

Sample Revalidation Notice 🖾

Revalidation Due Date: 02/28/2017

Practice Location: ROCHESTER, NY

Existing Reassignments: 2

Pending Reassignments Applications: 0

View/Manage Reassignments





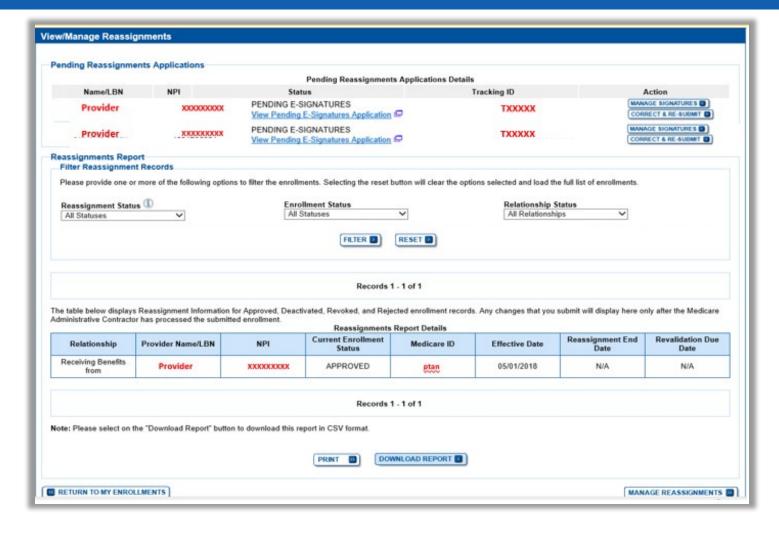


VIEW 😈

REVALIDATE

MORE OPTIONS

### View/Manage Reassignments







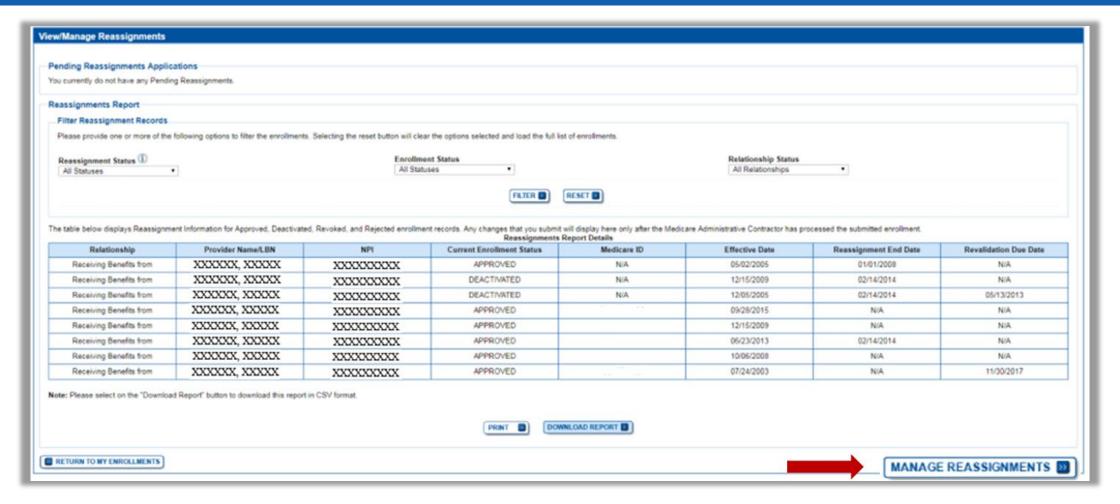
# Add Reassignment for Provider with Active Enrollment

### Verify Active Enrollment

 NGS Website > Enrollment > Hot Topics > How to Determine if the Provider is Active and Get the Provider Enrolled in Medicare Part B

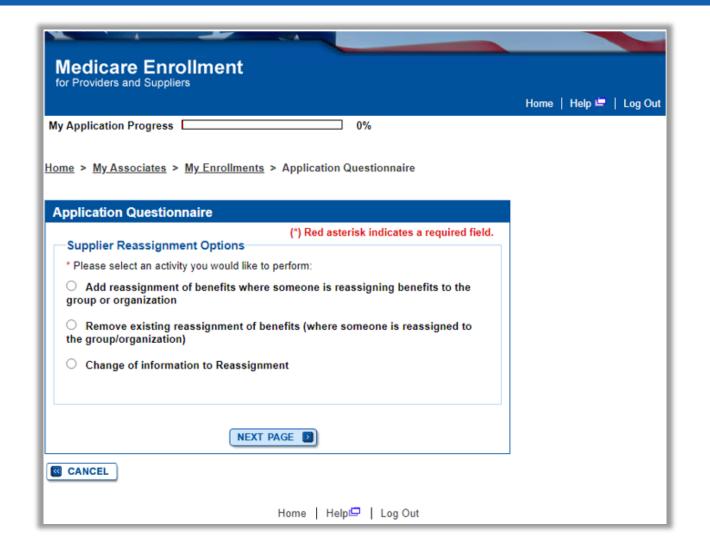


#### Manage Reassignments





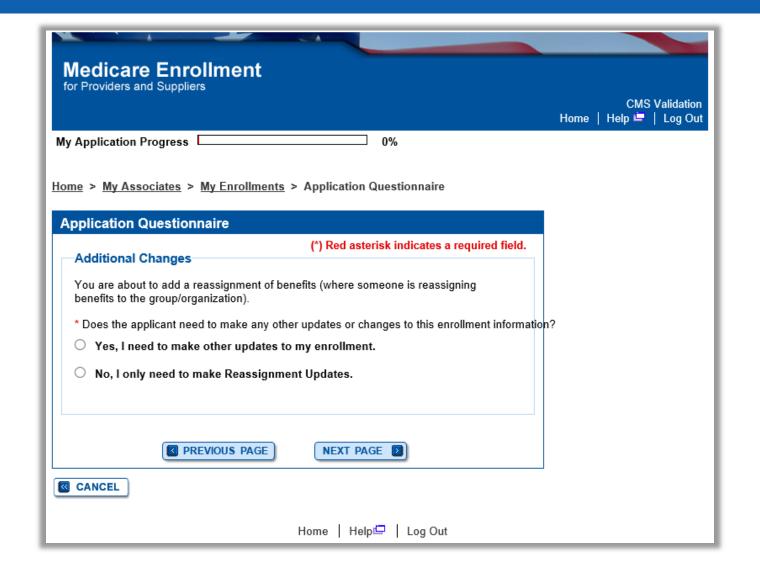
#### Application Questionnaire







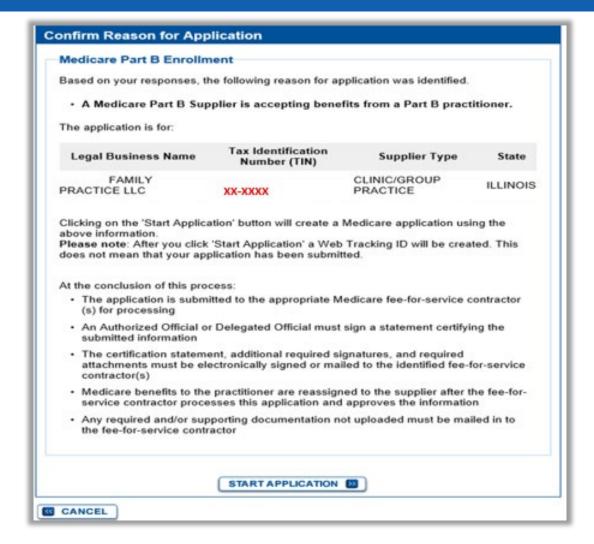
#### Application Questionnaire







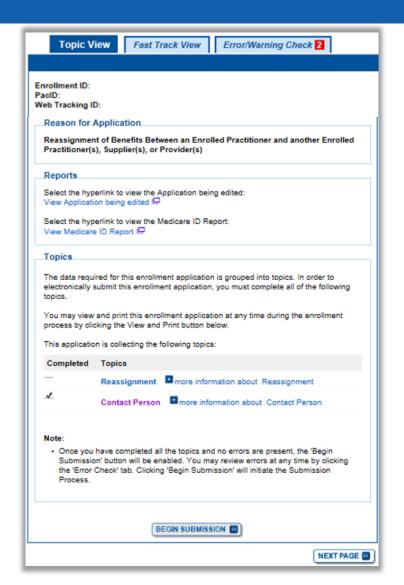
#### Start Application







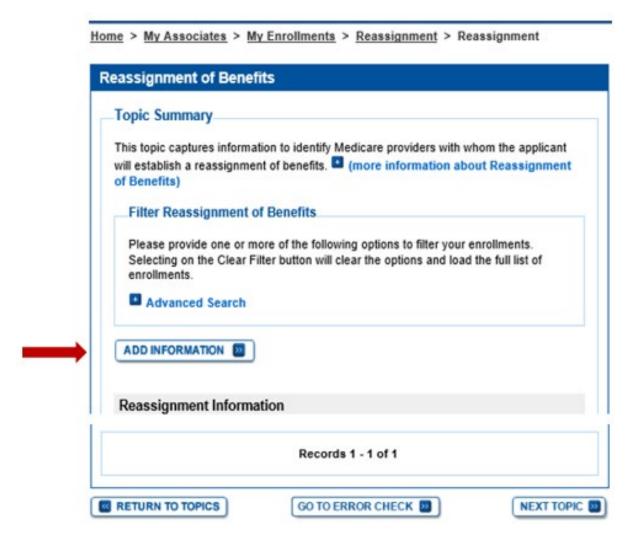
### **Topic View**







### Add Reassignment Information







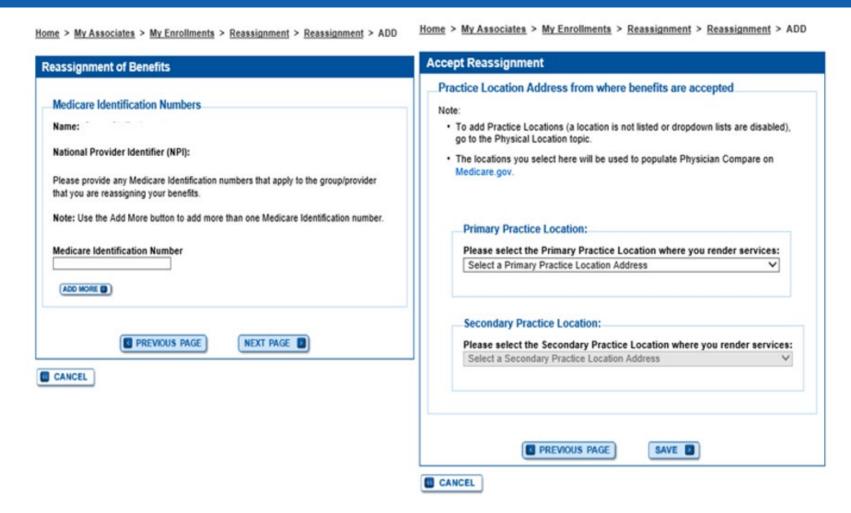
#### **Provider Information**

Home > My Associates > My Enrollments > Reassignment > Reassignment > ADD
Accept Reassignment
(*) Red asterisk indicates a required field.
Accept Reassignment
* Effective Date of Information
MM/DD/YYYY
* First Name
Middle Name
* Last Name
Suffix
Select Suffix V
* Social Security Number (SSN)
XXX-XX-XXXX
* Date of Birth
MM/DD/YYYY
* National Provider Identifier (NPI)
10 Digits
* Please choose the Specialty Type for the reassigning practitioner:
O Physician
O Non-Physician
NEXT PAGE
CANCEL



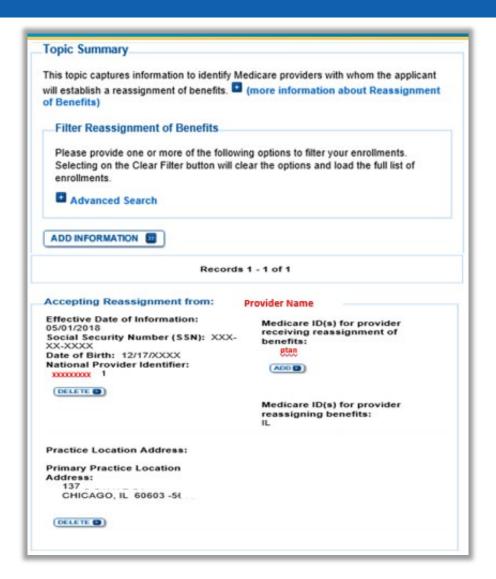


### Group Information





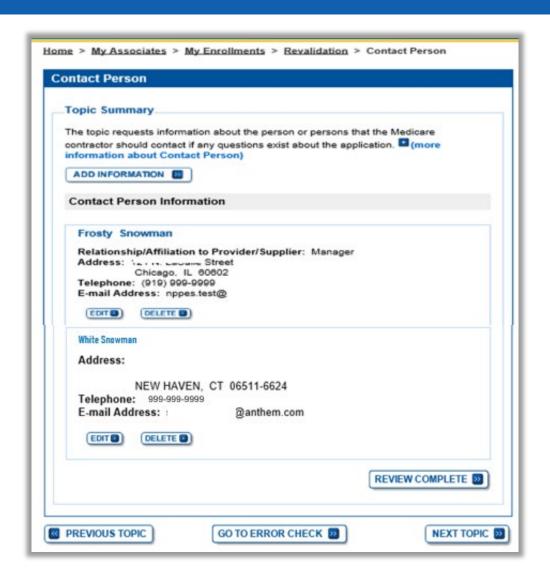
### Reassignment Topic Summary







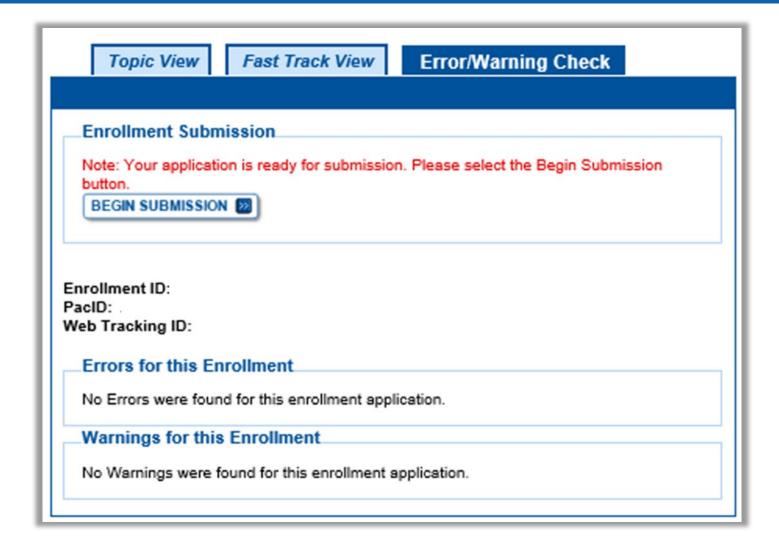
#### **Review Contact Information**







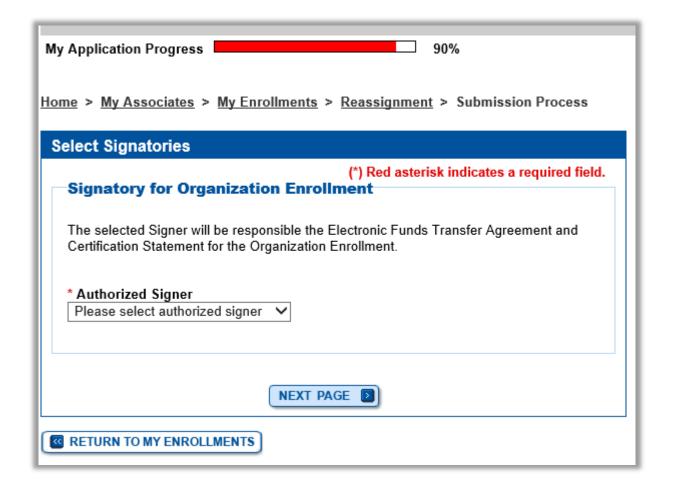
#### Error/Warning Check and Begin Submission







#### Authorized/Delegated Official Selection







### Manage Signatures

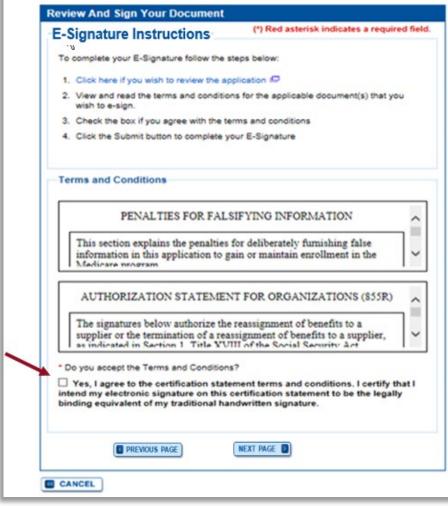
(*) Red asterisk indicates a required fiel
TIN: XXX-XX-XXXX NPf
documents. Please upload your certification d CMS-588 forms on this page, or after nents page and selecting the Manage Signature
signature documents. Please select either
an ITIN will not be able to submit electronic is with an ITIN entered on this application must each signer:
Role: PRACTITIONER Document: AUTHORIZATION STATEMENT FOR INDIVIDUAL PRACTITIONERS (855R)
Role: AUTHORIZED OFFICIAL
Document: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R)





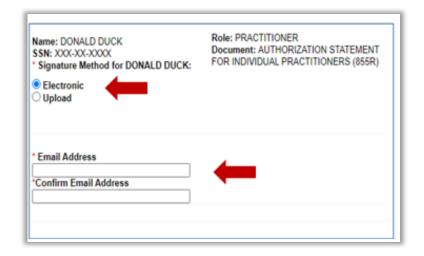
### Manage Signatures – Sign Now

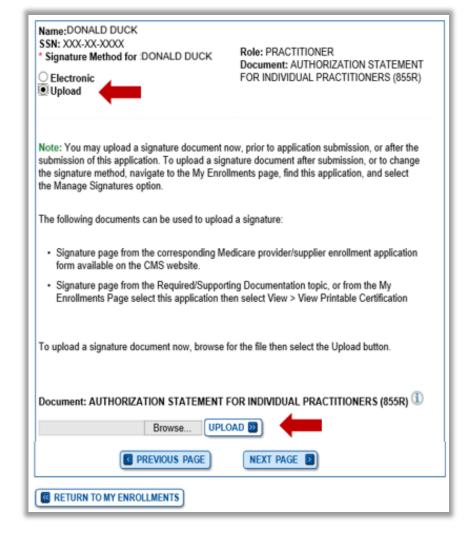






#### Manage Signatures –Select Method

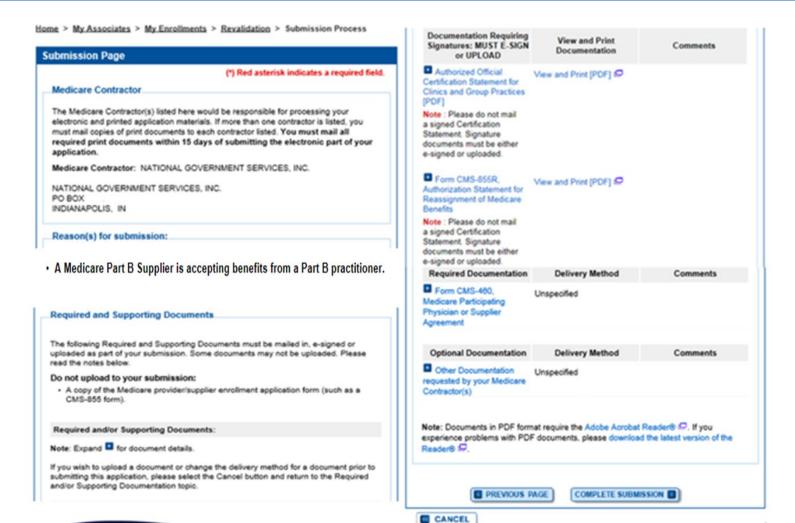








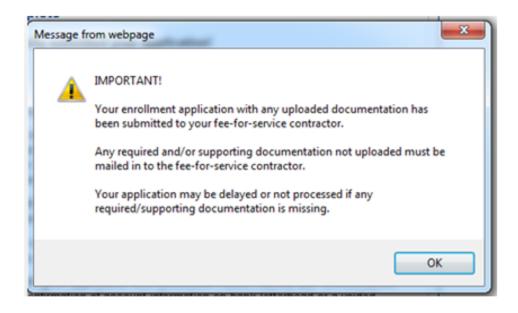
### Submission Page







#### Submission Confirmation



My Application Progress 1009

#### Submission Confirmation - Print Your Receipt

#### Submission Complete

You have successfully submitted your application!



#### Remember to:

- Make sure all required and supporting documents that require a signature are signed.
- Mail all required and supporting documents that has not been uploaded to your Medicare Contractor within 15 days of submitting the electronic part of your application. Your application is not complete until the Medicare Contractor(s) receives the signed required documentation of your application in the mail.
- Any required and/or supporting documentation not uploaded must be mailed in to the fee-for-service contractor.
- Your application may be delayed or not processed if any required/supporting documentation is missing.
- If you are submitting an application with Electronic Funds Transfer (EFT) Information, please include confirmation of account information on bank letterhead or a voided check.
- Print this page for your records. Note: You can print and/or save copies of the application and required documents for your records by visiting the "My Enrollments" page.
- You will receive e-mails about your application status. Make sure to add "customerservice-donotreply@cms.hhs.gov" to your safe sender list.

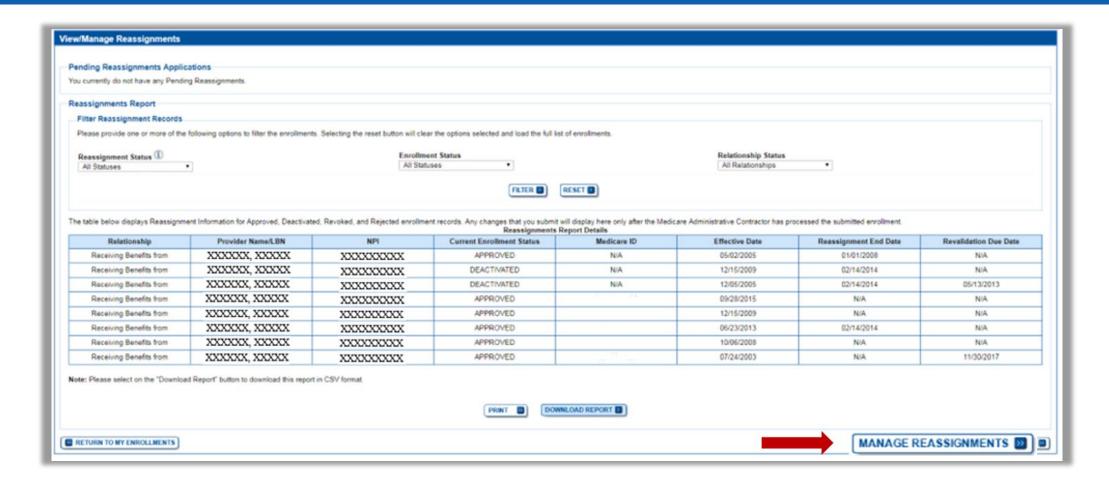
You have successfully submitted your application!





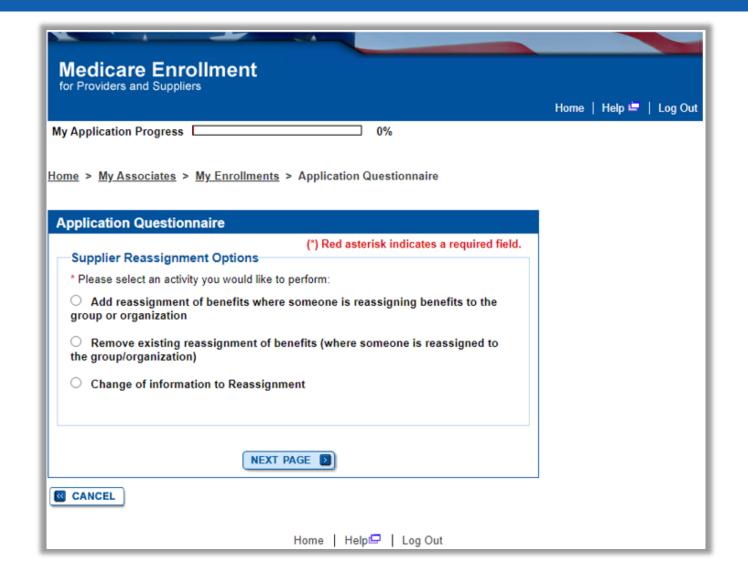
# Terminate Reassignment

#### Manage Reassignments





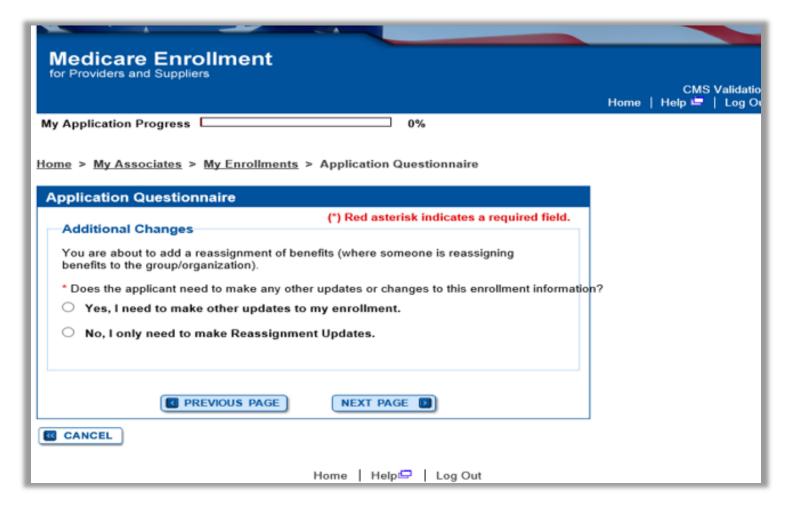
#### Application Questionnaire





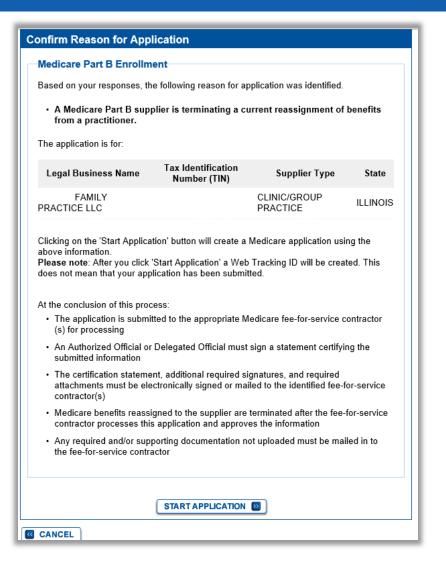


#### Application Questionnaire





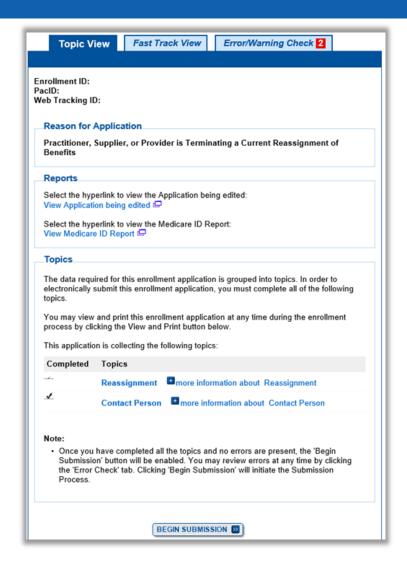
#### Start Application





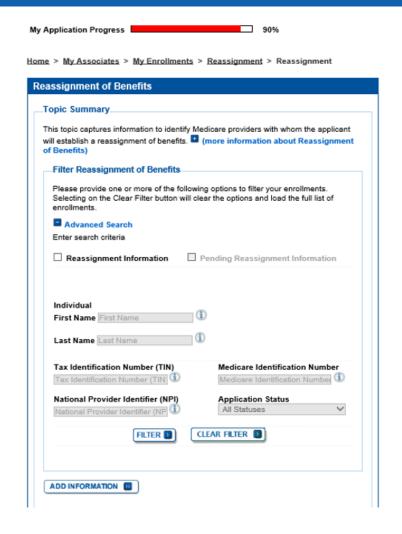


### **Topic View**





### Remove Reassignment

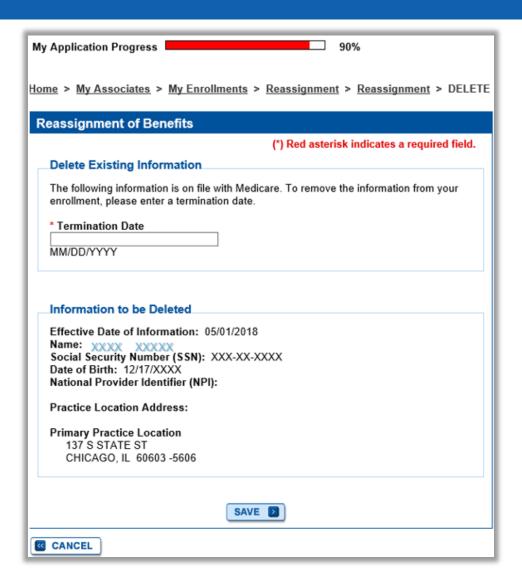








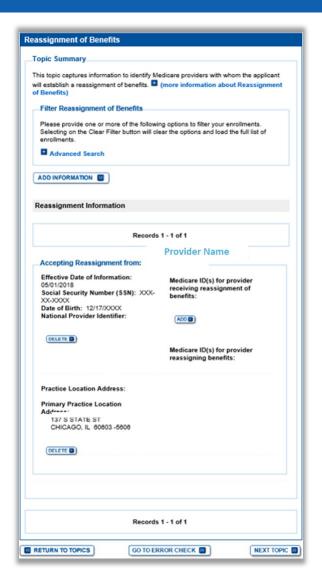
### **Termination Date**







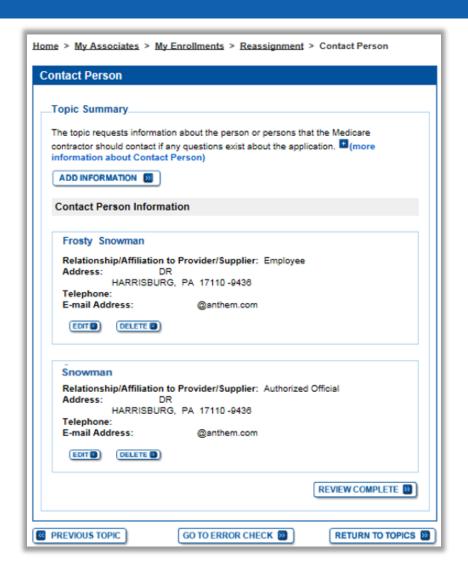
### Reassignment Topic Summary







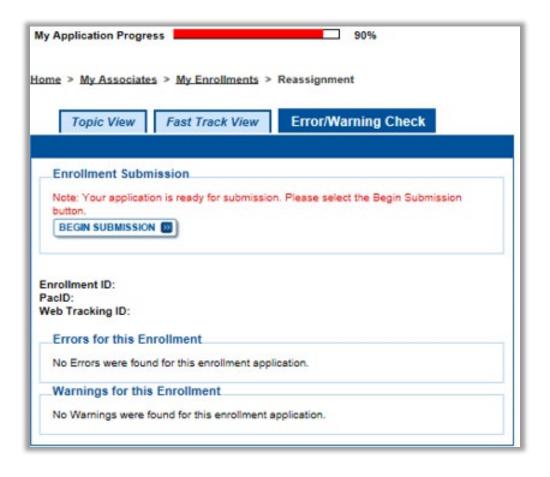
### **Review Contact Information**





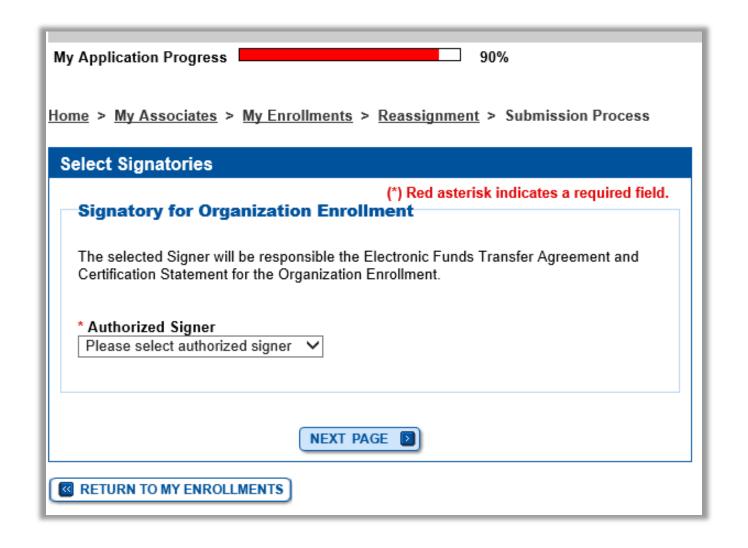


### Error/Warning Check and Begin Submission





### Authorized/Delegated Official Selection

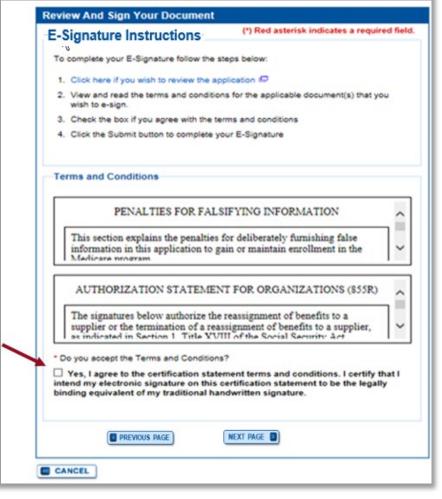






# Manage Signatures – Sign Now

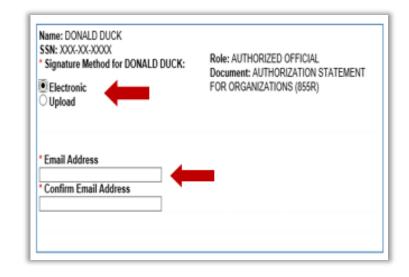


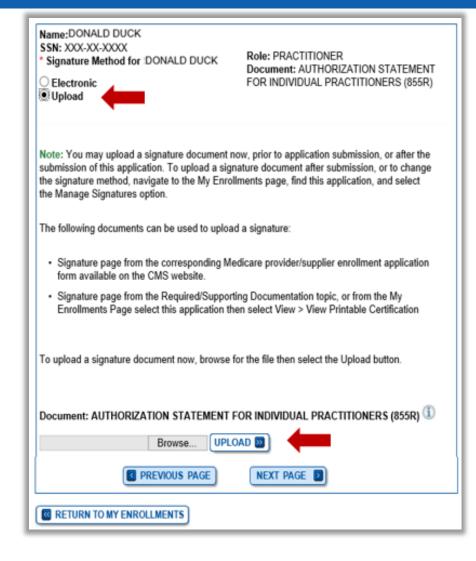






### Manage Signatures – Select Method







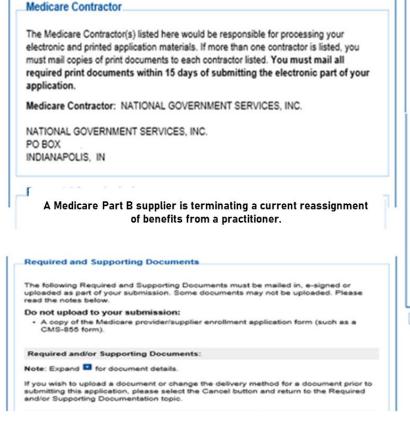


# Submission Page

**Submission Page** 

Home > My Associates > My Enrollments > Revalidation > Submission Process

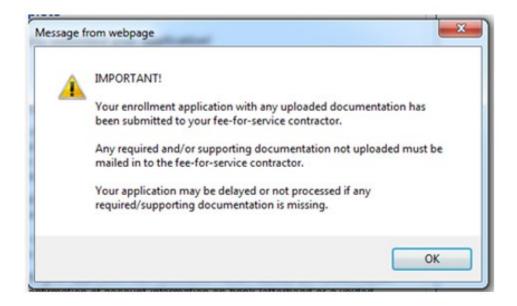
(\*) Red asterisk indicates a required field.

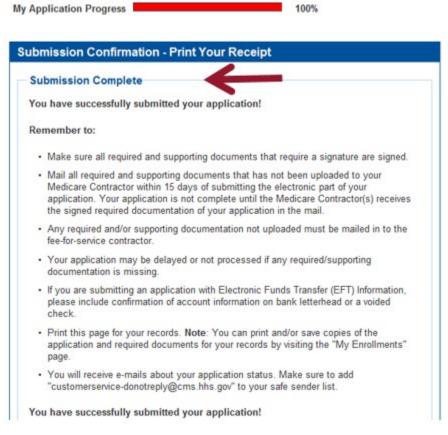






### Submission Confirmation







# Respond to E-Signature Email

### **Email**



Mon 12/13/2021 2:58 Pt

customerservice-donotreply@cms.hhs.gov

**PECOS Electronic Signature Request** 

### DONALD DUCK,

A Medicare application for DONAL DUCK LLC for Reassignment has been submitted by

You have been identified as an authorized signer for this application for which CMS allows you to provide an electronic signature using the instructions below. Please disregard this email if you have already submitted a signature.

**Enrollment Application Information:** 

Provider/Supplier Name Group Name

Provider/Supplier Specialty Type: CLINIC/GROUP PRACTICE

State: RI

Form Type: AUTHORIZATION STATEMENT FOR ORGANIZATIONS (855R)

Practice Location , RI 029041824

NPI:

Web Tracking ID:

Signatory Name: DONALD DUCK Signatory Role: AUTHORIZED OFFICIAL

Topic/s Changed: Reassignment

The email will provide 2 options for e-signing the application:

- Log into Internet-based PECOS using your existing PECOS ID and password
- 2. E-sign via the PECOS e-signature website if you don't have an existing PECOS ID and password

### Instructions:

You may provide an electronic signature using your PECOS user ID at

(https://urldefense.com/v3/ https://pecos.cms.hhs.gov ;!!(Z3lH8clkfqmU5O9gm J0tUE0IFnXqFbO2V8cBID9bmSEE5XKLJAsZL23LYqFqUz37DeaFxkvXQ\$ ) OR through the PECOS E-Signature website (https://urldefense.com/v3/ https://pecos.cms.cmsval/pecos/eSignLogin.do ;!!(Z3lH8clkfqmU5O9gm J0tUE0IFnXqFbO2V8cBID9bmSEE5XKLJAsZL23LYqFqUz37DeaExkvXQ\$ ), using your identifying information, e-mail address, and unique PIN : XXXXXXXXXX Continue to the "Pending Signatures" section and locate the respective enrollment application to review and apply your E-Signature.

Please note the PIN is valid for 14 days from the time the submitter completed the application. If 14 days or more have elapsed, you can access the PECOS E-Signature website to request a new PIN or contact the submitter identified above.

This email message is an automated notification. Do not reply to this message as it is sent from an unmonitored account. If you require assistance at any point in the process, please call PECOS External User Services (EUS) at: 1-866-484-8049/TTY: 1-866-523-4759 or visit us at

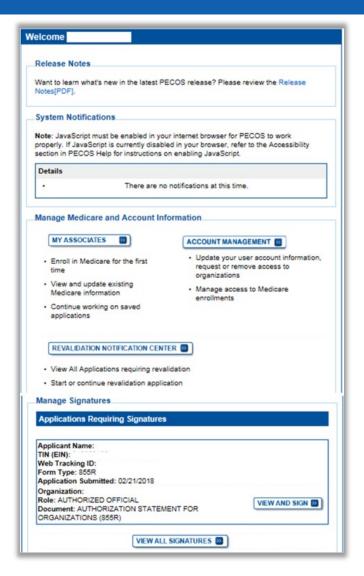
[https://urldefense.com/v3/ https://eus.custhelp.com ;!!IZ3lH8clkfqmU5O9gm IOtUE0IFnXqFbO2V8cBID9bmSEE5XKLJAsZL23LYqFqUz37DeF SutgQ\$ ].

Unauthorized interception of this communication could be a violation of Federal and State Law. This communication and any files transmitted with it are confidential and may contain protected health information. This communication is solely for the use of the person or entity to which it was addressed. If you are not the intended recipient, any use, distribution, printing or acting in reliance on the contents for this message is strictly prohibited. If you have received this message in error, please notify the sender and destroy all copies of the message.





### E-Signature – PECOS

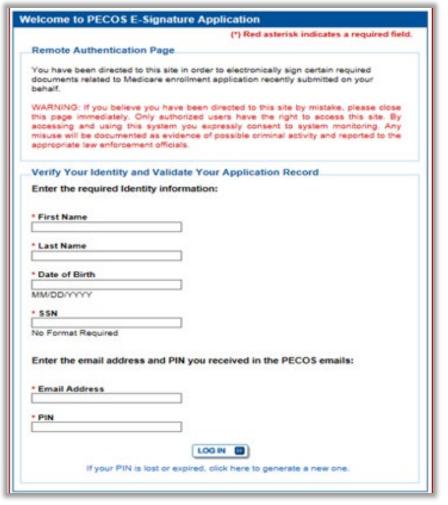






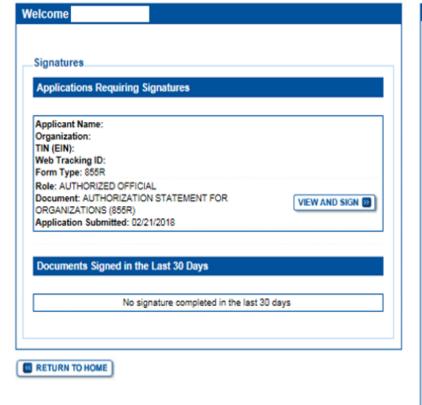
### E-Signature – PIN

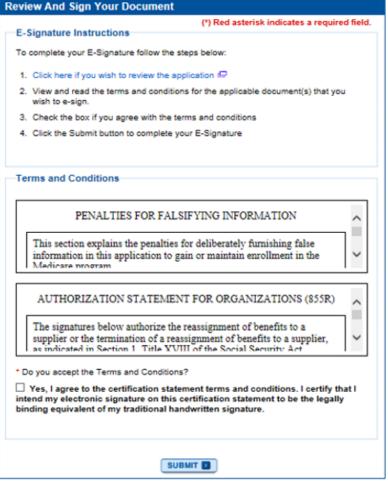
- Provider/AO or DO
- First and last name
- Date of birth
- SSN
- Telephone
- Email
- PIN





### View and Sign



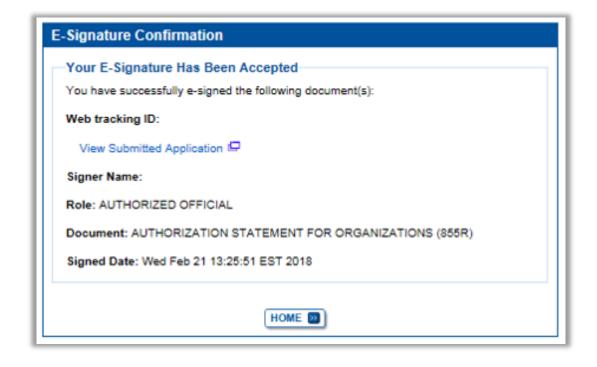


**CANCEL** 





# Confirmation Page





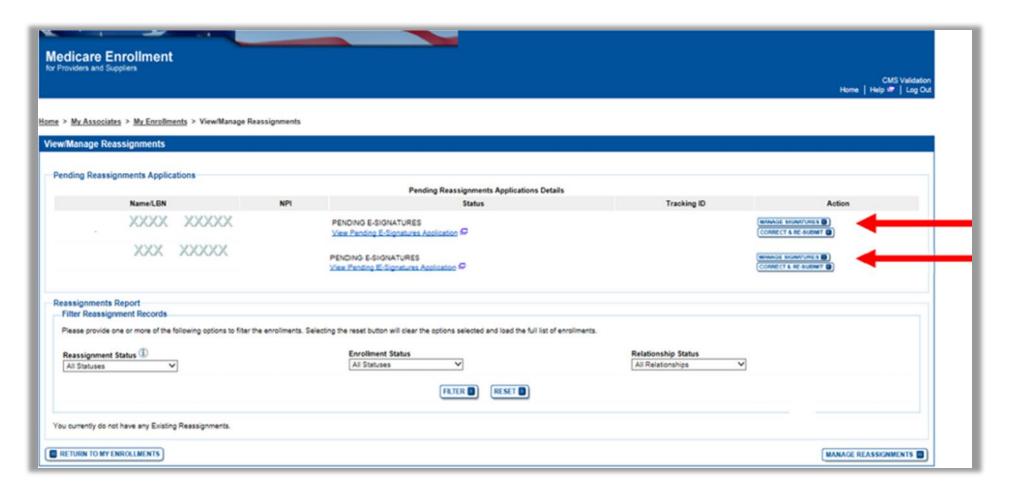
# Manage Signatures, Verify Completion

# Select View/Manage Reassignments

### **Existing Enrollments** Contractor: NATIONAL GOVERNMENT SERVICES, INC. VIEW State: NEW YORK REVALIDATE Type/Specialty: CLINIC/GROUP PRACTICE MORE OPTIONS Enrollment Type: 855B View Medicare ID Report 🖾 Medicare ID: Status: APPROVED View Approved Enrollment Record Current ADI Accreditation?: No Revalidation Status: Revalidation Due (1) Sample Revalidation Notice Revalidation Due Date: 02/28/2017 Practice Location: ROCHESTER, NY Existing Reassignments: 2 Pending Reassignments Applications: 0 View/Manage Reassignments



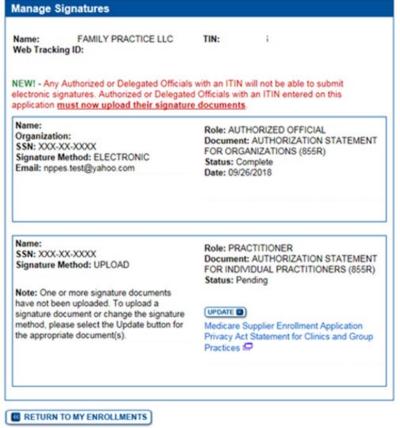
# Verify Signature





### Signature Status









### Upload







# Process After Submission

### After Submission

- Contact person on application will receive by email
  - Acknowledgement Notice
    - Add to safe sender list
      - customerservice-donotreply@cms.hhs.gov
      - NGS-PE-Communications@elevancehealth.com
  - Development requests for additional information
    - Respond within 30 days
    - Log into PECOS to make necessary corrections or upload the required documents, verify and manage signatures
  - Response letter
    - Rejection letter for incomplete/no response to development request
    - Approval





### After Submission Reminder

- Update Individual Enrollment Record
  - Correspondence address
  - Contact information

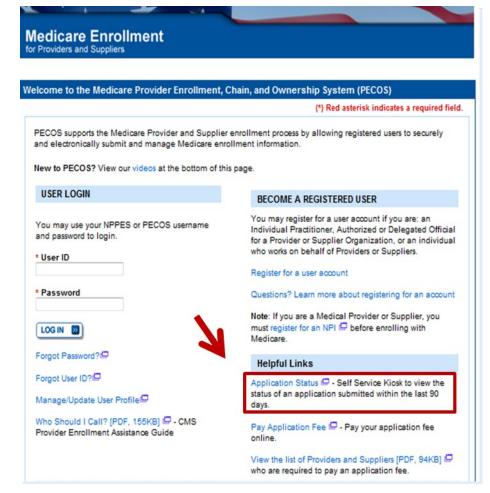




# Check Application Status

### Check Application Status PECOS

- PECOS
- Helpful Links
  - Application Status

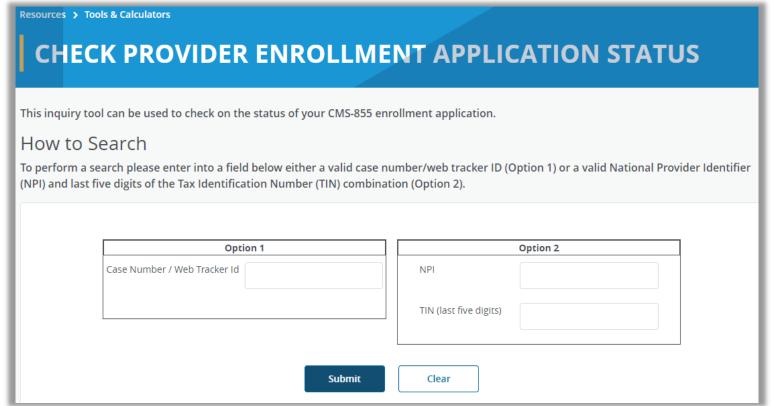






### Check Application Status Tool

Go to <u>our website</u> > Resources > Tools & Calculators > <u>Check</u>
 <u>Provider Enrollment Application Status</u>





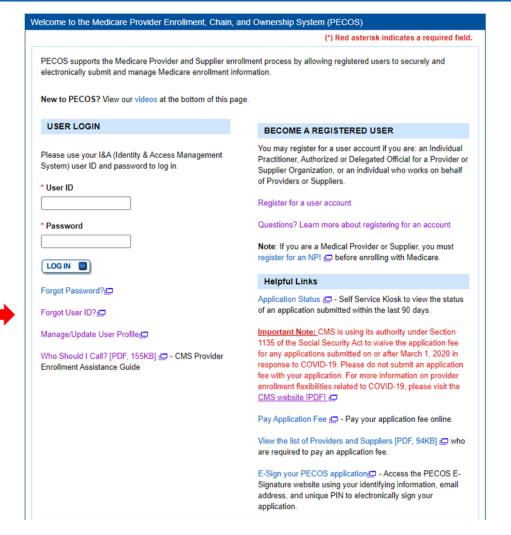
### Check Application Status: IVR System

- IVR system
  - Our website > Resources > Contact Us > Interactive Voice Response System
  - IVR will request following information after selecting Provider Enrollment
    - Case number/web tracker ID; or
    - National Provider Identifier (NPI) and Tax Identification Number (TIN of group) or Social Security Number (SSN of individual)



# Resources

### Online Account Self-Service Features







### Internet-Based PECOS Tutorials

### **Enrollment Tutorials**

· Initial Enrollment:

Step-by-step demonstration of an initial enrollment application in PECOS.

Individual Provider - WMV [ZIP, 52MB] or Organization/Supplier - WMV [ZIP, 53MB]

· Change of Information:

Step-by-step demonstration of how to update or change information for an existing enrollment already on file with CMS. Individual Provider - WMV [ZIP, 46MB] or Organization/Supplier - WMV [ZIP, 48MB]

· Revalidation:

Step-by-step demonstration on how to submit your revalidation application using PECOS. Individual Provider - WMV [ZIP, 29MB] or Organization/Supplier - WMV [ZIP, 32MB]

· Deactivated:

Example of how to deactivate an existing enrollment record. Individual Provider - WMV [ZIP, 11MB]

· Reactivation:

Step-by-step demonstration of how to re-enroll based on enrollment information that already exists in PECOS. Organization/Supplier - WMV [ZIP, 39MB]

Adding a Practice Location (DMEPOS Only):
 Demonstration of how to add a new practice location for DMEPOS supplier who is already enrolled with CMS.

 DME Supplier - WMV [ZIP, 64MB]



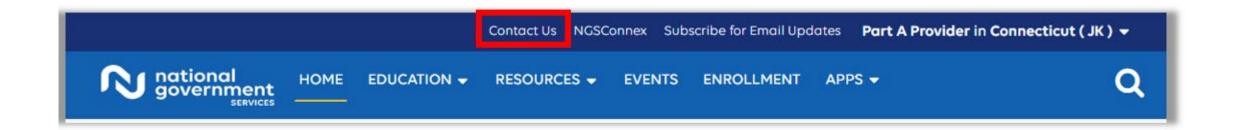
### Resources

For Assistance With	Contact	Contact Information
<ul> <li>Changing an NPPES password</li> <li>Establishing a new user ID and password for NPPES</li> <li>Questions related to the NPI application</li> </ul>	NPI Enumerator	Phone: 800-465-3203 TTY: 800-692-2326 Email: customerservice@npienumerator.com
<ul> <li>Errors encountered while accessing or entering information in PECOS</li> <li>Forgotten PECOS user IDs and passwords</li> </ul>	EUS Help Desk	Phone: 866-484-8049 TTY: 866-523-4759 Email: <u>EUSSupport@cgi.com</u> Live Chat: <u>https://eus.custhelp.com/</u>





### NGS Website



### **Mailing Addresses**

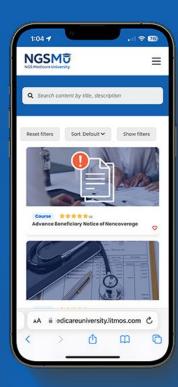
For ADRs, claims, EDI, FOIA, medical policy, enrollment, or other inquiries. **Provider Enrollment** 











# Connect with us on social media

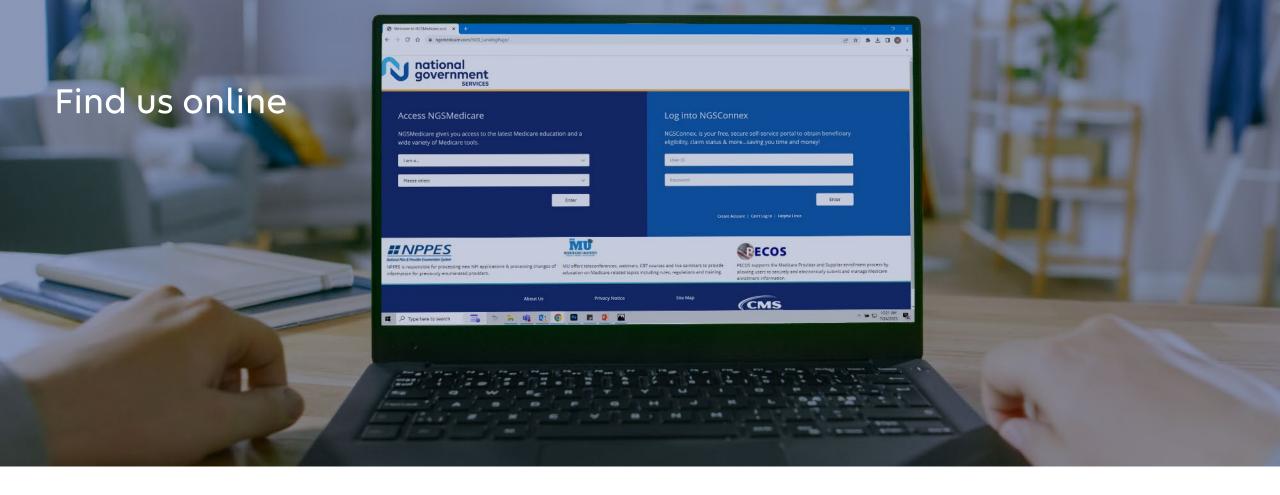














### www.NGSMedicare.com

Online resources, event calendar, LCD/NCD, and tools



### **IVR System**

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



### **NGSConnex**

Web portal for claim information



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# Questions?

Thank you!