



# **SNF** Coverage Basics

#### 8/21/2024

**Closed Captioning**: Auto-generated closed captioning is enabled in this course and is at best 70-90% accurate. Words prone to error include specialized terminology, proper names and acronyms.





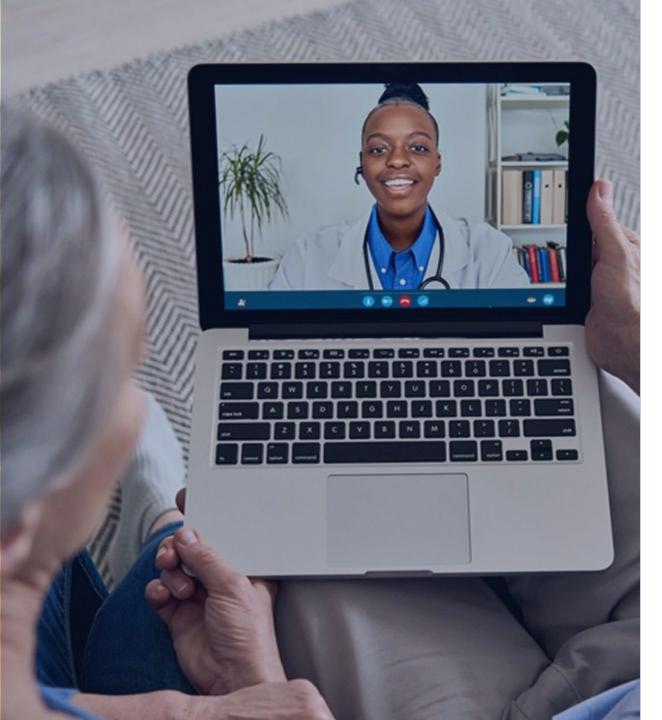


#### Disclaimer

National Government Services, Inc. has produced this material as an informational reference for providers furnishing services in our contract jurisdiction. National Government Services employees, agents, and staff make no representation, warranty, or guarantee that this compilation of Medicare information is error-free and will bear no responsibility or liability for the results or consequences of the use of this material. Although every reasonable effort has been made to assure the accuracy of the information within these pages at the time of publication, the Medicare Program is constantly changing, and it is the responsibility of each provider to remain abreast of the Medicare Program requirements. Any regulations, policies and/or guidelines cited in this publication are subject to change without further notice. Current Medicare regulations can be found on the <u>CMS website</u>.







#### Recording

Attendees/providers are never permitted to record (tape record or any other method) our educational events. This applies to webinars, teleconferences, live events and any other type of National Government Services educational events.

## Objectives

After this session, attendees will understand:

- The Medicare medical and technical requirements for inpatient SNF coverage
- What is covered and non-covered in a SNF
- When and how to deliver an appropriate noncoverage notice to a beneficiary when applicable



## Today's Presenters

- Provider Outreach and Education Consultants
  - Andrea Freibauer
  - Kathy Mersch







#### Agenda

Part A Post-Hospital Extended Care Services

Technical Requirements for Coverage

Medical Requirements for Coverage

Covered vs. Noncovered Services

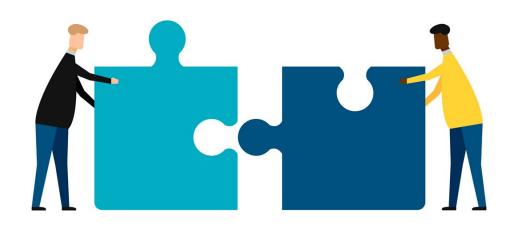
Resources and References

<u>Q&A</u>





#### Part A Post-Hospital Extended Care Services



- Can be covered in SNF or swing bed hospital as inpatient
- Certain requirements must be met for claim to be considered for payment
  - Beneficiary needs to meet both technical and medical requirements





# Technical Requirements for Coverage



## SNF Technical Requirements

- Beneficiary must meet all of the following:
  - Services rendered in Medicare-certified SNF
  - Patient enrolled in Medicare Part A
  - Three-day qualifying hospital stay
  - 30-day transfer from qualifying hospital stay
  - SNF days available in benefit period



## **Technical: Medicare-Certified SNF**

- Facility setting, primarily engaged in providing either/both
  - Skilled nursing care and related services for residents who require medical or nursing care
  - Skilled rehabilitation services for rehabilitation of injured, disabled, or sick persons
- Not primarily for care or treatment of mental diseases
- Must have wide range of specialized medical services and employ variety of paramedical and skilled nursing personnel
- Meets facility and transfer agreement requirements
- Social Security Act Section 1819





## Swing Bed Hospitals

- Only acute-care hospitals and CAHs in rural areas
  - Must meet criteria
  - Acute care inpatient beds used for post-acute SNF care as needed
  - No dedicated unit or section required
- Coverage requirements, billing and payment same as SNF
  - Exception SNF swing bed in CAH exempt from using list of Major Categories for SNF consolidated billing





## Technical: Part A Entitlement

- Beneficiaries must have
  - Medicare Part A to cover IP claims
  - Medicare Part B to cover OP claims
- Registration/admission staff should verify entitlement prior to claim submission
  - Suggest making copy of Medicare card for internal records
  - Verify information on Medicare card using self-service tools
    - NGSConnex
    - FISS DDE





## Technical: Three-Day Qualifying Hospital Stay (QHS)

- Prior hospital inpatient for medically necessary stay of at least three consecutive calendar days
  - One or more hospitals consecutive stays
  - Do not count time spent in observation or ED before admission
    - Must be formally admitted (order)
  - Use midnight-to-midnight rule to calculate days of care for Medicare reporting purposes
- QHS must be Medicare-participating hospital or institution that meets CoP for emergency services hospital
  - Can include foreign hospitals that qualify as "emergency hospital"
  - Excluded Religious Nonmedical Health Care Institutions





## Midnight-to-Midnight Rule

- Counts as one inpatient day
  - Day of admission
  - Day of admission and discharge (or death) occurring on same day
- Not counted as inpatient day
  - Day of discharge
  - Day of death
  - Day beneficiary begins LOA
  - Time spent in observation or emergency department
  - SNF interrupted stay day



13



## Three-Day QHS - Exceptions

- QHS may be waived in certain situations
  - Official Public Health Emergency (such as COVID-19)
  - Patient enrolled in
    - MAO plan
    - 1876 Cost plan
    - PACE plan
  - SNF affiliated with <u>Shared Savings Program (SSP)</u> Accountable Care Organization (ACO)
- Need to verify, do not assume QHS waived



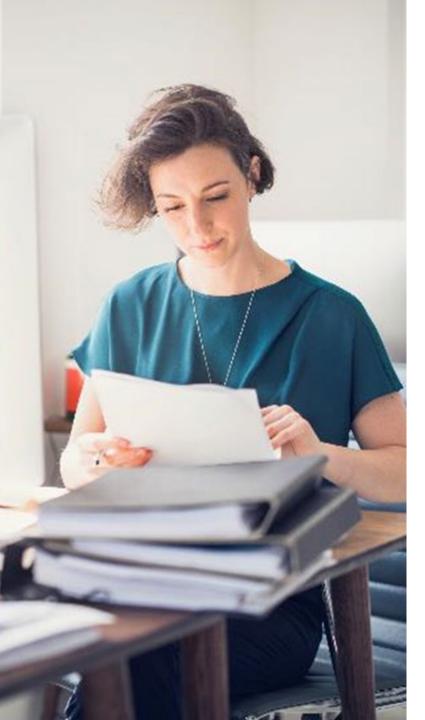


## Three-Day QHS – No SNF Bed Available

- If hospital inpatient's care needs drop from acute to SNF level and no SNF bed available
  - Physician can certify continued inpatient stay in hospital is medically necessary
    - <u>CMS IOM Publication 100-01, Medicare General Information, Eligibility, and</u> <u>Entitlement Manual, Chapter 4, Section 10.6</u>
    - <u>42 CFR 424.13(c)</u>
  - Must continue efforts to place beneficiary in participating SNF as soon as one becomes available







#### Pop Quiz! QHS or Not?

- Admitted 7/20/2024 and discharged 7/22/2024
  - In observation status 7/20/2024–7/21/2024, admitted 7/21/2024 and discharged 7/23/2024
- Admitted 7/20/2024 and discharged 7/24/2024
  - Hospital #1 admitted 7/20/2024 and discharged 7/22/2024, hospital #2 admitted 7/22/2024 and discharged 7/23/2024



## Technical: 30-Day Transfer

- Transferred to Medicare-certified SNF within 30 days after QHS discharge
- Exceptions
  - Beneficiary's condition makes it medically inappropriate to begin treatment in SNF immediately after discharge
  - Medically predictable at time of hospital discharge that beneficiary needs covered care within pre-determined time period
    - Care begins within that time period, generally no more than 30 days



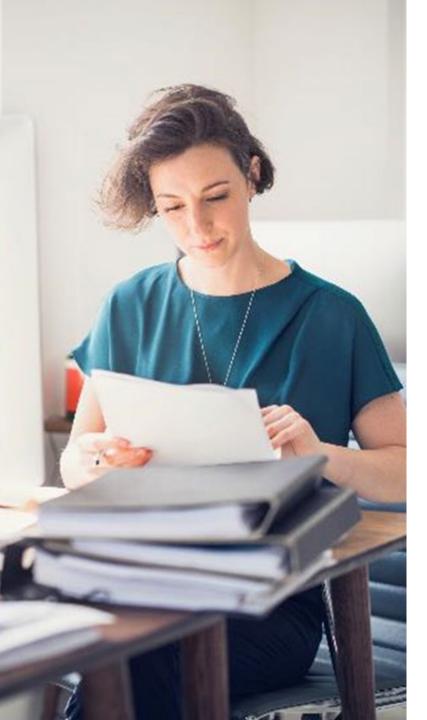


## **30-Day Transfer and Readmissions**

- Readmission to SNF after SNF discharge may occur within 30 days of last covered day
- If beneficiary past 30-day window
  - Needs new three-day qualifying hospital stay to access same spell of illness if any benefit period days remain
- If beneficiary nonskilled for 60 consecutive days
  - Needs new qualifying stay day to access new benefit period
  - Will receive new set of 100 days







#### Pop Quiz! 30 Day Transfer or Not?

- Discharged from QHS 7/20/2024 and admitted same day to SNF
- Discharged from QHS 7/20/2024 to home, admitted to SNF 8/10/2024
- Discharged from QHS 7/20/2024 and admitted same day to SNF, SNF covered IP stay 7/20/2024 – 8/1/2024, discharged to home and readmitted to SNF 8/26/2024



## **Benefit Period**

- Tracks benefit days used during inpatient stay(s)
- Limited number of days per benefit period
- Defined start and end circumstances
  - Begins when admitted to qualified hospital or SNF as inpatient after Medicare entitlement date
  - Ends 60 consecutive days from date of discharge from qualified hospital or SNF when patient either
    - Facility free
    - No skilled care for 60 days in a row





## **SNF Benefit Period**

- 100 SNF inpatient days (renewable)
  - Days 1 20: Full days
    - Medicare pays for medically necessary services covered under SNF benefit
    - Patient or SNF responsible for non-covered services
  - Days 21 100: Coinsurance days
    - Beneficiary (or supplemental insurance) pays \$204/day (CY 2024)
    - Medicare pays remainder (up to SNF PPS payment due)
  - Day 101 and beyond: Benefits exhausted
    - Beneficiary (or supplemental insurance) responsible for payment
    - No Medicare payment made





## Did You Know...?

- Benefit period links inpatient hospital and SNF stays
  - Hospital and SNF days used separately
  - Not bound by calendar year
  - Benefit days cannot be carried from one benefit period to the next
    - Use or lose



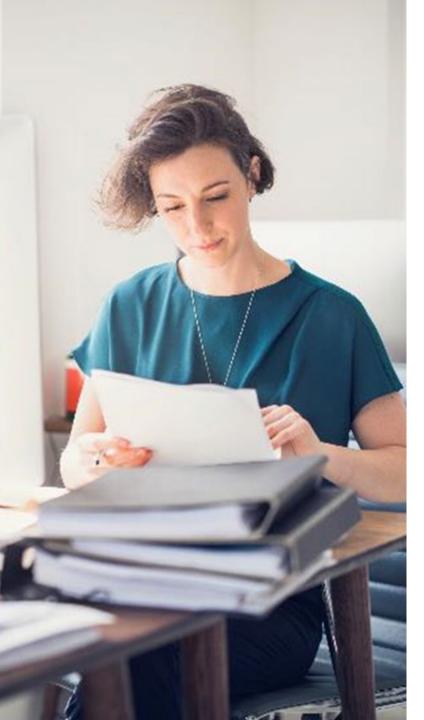


## SNF Benefit Days

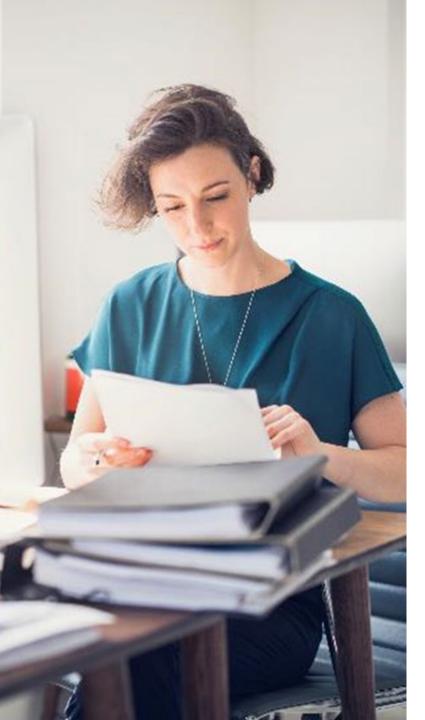
- Benefits exhausted (100 days used)
  - No Medicare payment made under Part A after day 100
  - Some services covered under Part B
  - Benefits can be renewed
    - Facility-free for 60 consecutive days
    - Nonskilled level of care for 60 consecutive days





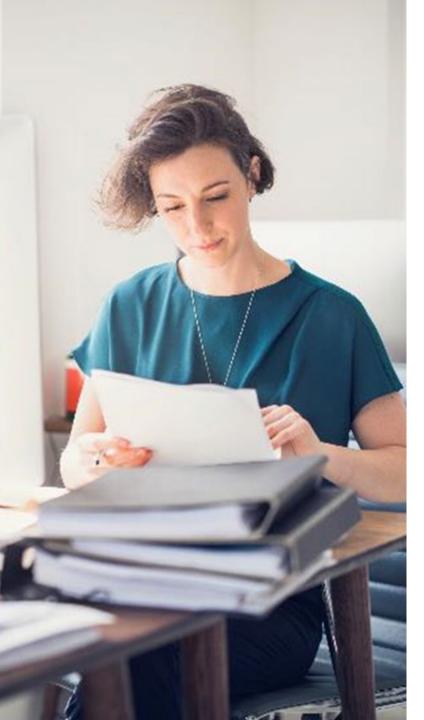


- Beneficiary had QHS 1/20/2024-2/11/2024
- Admitted to SNF on 2/15/2024 with covered stay, discharge to home on 4/30/2024
- Admitted to hospital, covered inpatient stay 8/13/2024-8/21/2024
- Admitted to SNF on 8/21/2024
  - New benefit period?
  - How many SNF days available as of 8/21/2024?
  - Does patient meet technical requirements?



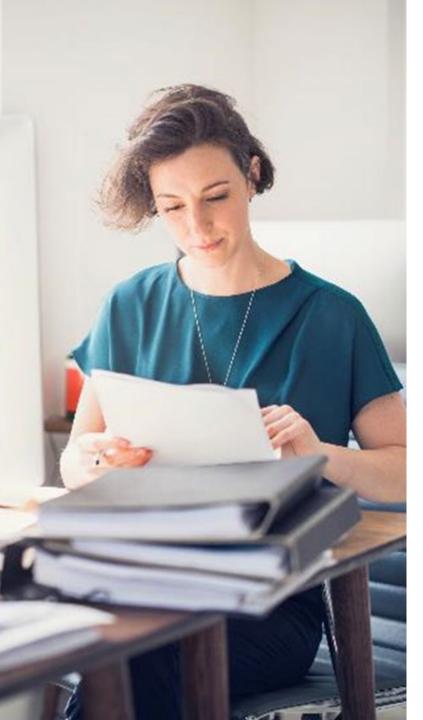
- Beneficiary had QHS 1/20/2024-2/11/2024
- Admitted to SNF on 2/15/2024 with covered stay, discharge to home on 4/30/2024
- Admitted to hospital, covered inpatient stay 6/27/2024–7/1/2024
- Admitted to SNF 7/1/2024
  - New benefit period?
  - Does patient meet technical requirements?
  - How many SNF days available as of 8/21/2024?





- Beneficiary had QHS 1/20/2024-2/11/2024
- Admitted to SNF on 2/15/2024 with covered stay
  - Benefits exhausted 5/24/2024
  - Remained at skilled level of care through discharge to hospital on 6/30/2024
- Admitted to hospital, covered inpatient stay 6/30/2024–7/5/2024
- Readmitted to SNF 7/5/2024
  - New benefit period?
  - Does patient meet technical requirements?
  - How many SNF days available as of 8/21/2024?





- Beneficiary had QHS 1/20/2024-2/11/2024
- Admitted to SNF on 2/15/2024 with covered stay
  - Noncovered level of care as of 4/30/2024
  - Remained at noncovered level of care through discharge to hospital on 6/30/2024
- Admitted to hospital, covered inpatient stay 6/30/2024–7/2/2024
- Readmitted to SNF 7/2/2024, covered level of care
  - New benefit period?
  - Does patient meet technical requirements?
  - How many SNF days available as of 8/21/2024?

## Medical Requirements for Coverage



#### SNF Medical Requirements

- Beneficiary must need daily care for either
  - Skilled nursing services
  - Rehabilitation services



#### Medical: Daily Skilled Nursing or Rehabilitation Services

- SNF inpatient daily skilled services necessary because:
  - Not available on outpatient basis in patient's location
  - When compared to inpatient setting, transportation back and forth to facility is:
    - Excessive physical hardship
    - Less economical
    - Less efficient or effective
- SNF services must be for treatment of condition
  - Beneficiary received inpatient hospital services for, or
  - Which arose while in SNF for treatment of condition for which beneficiary previously hospitalized





## SNF Level of Care

- Services must be
  - Reasonable and necessary for diagnosing or treating patient's qualifying condition
  - Of reasonable duration and quantity
- Different than
  - Level of intensive care furnished by general hospital
  - Level of custodial or supportive care furnished by nursing homes (daily services above room and board)





## What Is Skilled Care?

- Requires skill of and directly provided (or under general supervision of) qualified technical or professional health personnel
  - Registered nurses
  - Licensed practical nurses
  - Physical therapists
  - Occupational therapists
  - Speech-language pathologists
  - Audiologists





## Certification of Medical Necessity (CMN)

- Must be documented in medical record
- No specific format or procedure for documentation of certification
- Must be dated and signed by certifying physician or NPP
- Required certification or recertification statement timeframes
  - Certification must be obtained at time of admission or as soon as reasonable and practicable
  - First recertification required no later than 14th day of post hospital SNF care
  - Subsequent recertifications required at least every 30 days after first recertification





## **CMN Required Elements**

- Medical necessity certification must include statement that beneficiary needs skilled nursing care (furnished directly by or requiring supervision of skilled nursing personnel), and/or other skilled rehabilitation services
  - Required on daily basis
  - Can only be practically provided in SNF or swing-bed hospital on inpatient basis
  - For ongoing condition for which individual received inpatient care in hospital





## **Covered vs. Noncovered Services**

## **Covered SNF Services**

- Semi-private room and board
  - Private when medically necessary
- PT, OT and/or SLP services furnished by SNF or under arrangement
- Medical social services
- Nursing care provided by, or under supervision of, registered professional nurse
- Medically necessary medical services and other diagnostic or therapeutic services furnished by SNF or under arrangement
- Certain drugs, biologicals, supplies, appliances, and equipment





## SNF Consolidated Billing Requirement

- SNF has billing responsibility
  - Entire package of care that beneficiaries receive while in covered Part A SNF stay
  - PT, OT and SLP services received during non-covered stay
- Limited number of services specifically excluded from consolidated billing (separately payable)





## **SNF CB Exceptions**

- Medicare beneficiaries in covered Part A stay
  - Physician's professional services
  - Certain dialysis-related services
  - Certain ambulance services
  - Erythropoietin for certain dialysis patients
  - Certain chemotherapy drugs and chemotherapy administration services
  - Radioisotope services
  - Customized prosthetic devices
- Medicare beneficiaries in non-covered stay
  - All non-therapy covered SNF services





#### When Medical Coverage Criteria Not Met

- Required to provide formal advance notice to beneficiary so patient can make informed decision to receive services
  - Must not be given under duress or when patient cannot make informed decision
- Transfers liability to beneficiary when
  - Coverable item or service not medically reasonable and necessary for beneficiary
  - Custodial care
- "Triggering events" Initiation, reduction or termination of services
  - <u>CMS IOM Publication 100-04, Medicare Claims Processing Manual,</u> <u>Chapter 30, Section 70.2</u>





#### CMS Advance Notice of Noncoverage Forms

- Appropriate standard CMS notice (form) must be used
  - Must be completed appropriately and accurately
  - Must be signed by beneficiary
- Always use most current version
  - SNF Part A items and services <u>SNF ABN Form CMS-10055</u>
  - Swing-bed determinations <u>Preadmission/Admission HINN (HINN 1)</u>
  - Part B items and services <u>ABN Form CMS-R-131</u>
- SNF can be held liable for services if no notice or improper/ invalid notice given to beneficiary





## Optional/Voluntary Use

- Not required, but recommended
  - Medicare Part C (MAO/HMO) enrollees and non-Medicare patients
  - Item or service not Medicare benefit (such as personal comfort items)
  - Did not meet technical requirement (No QHS, 30-day transfer)
  - Benefits exhausted (used all 100 days in current benefit period)
  - Extended care items or services reduced or terminated in accordance with physician's order
  - When physician
    - Does not order items or services
    - Agrees in writing with assessment of SNF, UR entity, QIO, or MAC that extended care items or services not necessary





# **Resources and References**

#### **CMS** Resources

- CMS <u>Skilled Nursing Facility Center</u>
- CMS Educational Tool: <u>Skilled Nursing Facility Billing Reference</u> (MLN006846)
- <u>SNF Consolidated Billing</u> (reference and files)
- CMS IOM
  - <u>Publication 100-02, Medicare Benefit Policy Manual, Chapter 8</u>, Section 30.6 (daily skilled services definition)
  - <u>Publication 100-04, Medicare Claims Processing Manual, Chapter 30,</u> Sections 50.6 (standards for appropriate notice) and Section 70 (SNF ABN)
- MLN Matters<sup>®</sup> <u>SE1428: Comprehensive Error Rate Testing (CERT):</u> <u>Skilled Nursing Facility (SNF)</u>
- CERT alert <u>SNF Inpatient Stays</u>





#### NGS Resources

- <u>Acronym Search</u>
- Fundamentals of Medicare online guide
  - Skilled Nursing Facility Inpatient Care
- NGSConnex User Guide
  - Inpatient and SNF Spell History
- Articles and tip sheets:
  - <u>Ambulance Transports Included in SNF Consolidated Billing</u>
  - <u>Three-Day Qualifying Hospital Stay Required for Medicare-Covered</u> <u>SNF Stay</u>



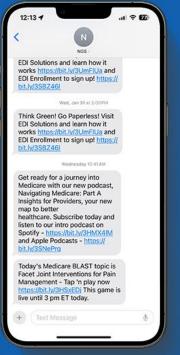


# Questions?

Thank you!







#### Connect with us on social media



YouTube Channel **Educational Videos** 

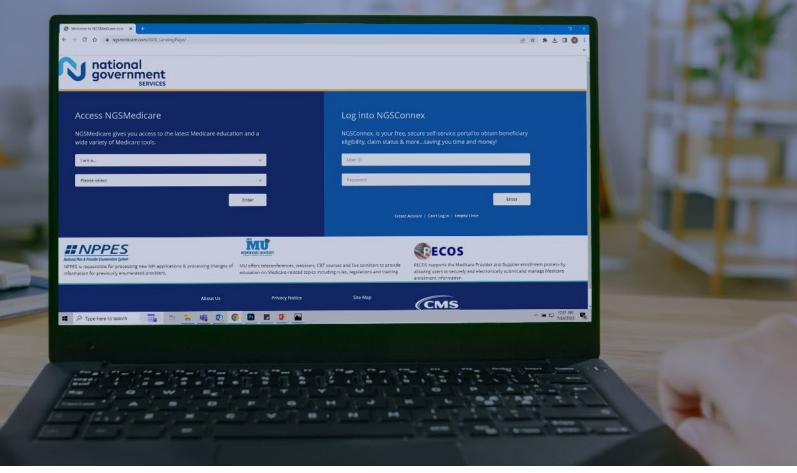








#### Find us online





www.NGSMedicare.com Online resources, event calendar, LCD/NCD, and tools



#### IVR System

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



NGSConnex Web portal for claim information



#### Sign up for Email Updates

Subscribe for Email updates at the top of any NGSMedicare.com webpage to stay informed of news



