



## Part A Fall 2024 Virtual Conference:

Keeping Compliant with  
Medicare Starts With You

November 12<sup>th</sup>, 14<sup>th</sup>, and 19<sup>th</sup>

# Using Medicare Resources

11/12/2024



## Disclaimer

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# Recording

Attendees/providers are never permitted to record (tape record or any other method) our educational events. This applies to webinars, teleconferences, live events and any other type of National Government Services educational events.

# Objective

After this session, attendees will be able to:

- Use NGS' website to find helpful information and self-service tools for use in billing Medicare claims
- Search CMS' website for Medicare regulations and other helpful information

# Today's Presenters



- Christine Janiszczak
  - Provider Outreach and Education Consultant
- Michael Dorris
  - Provider Outreach and Education Lead





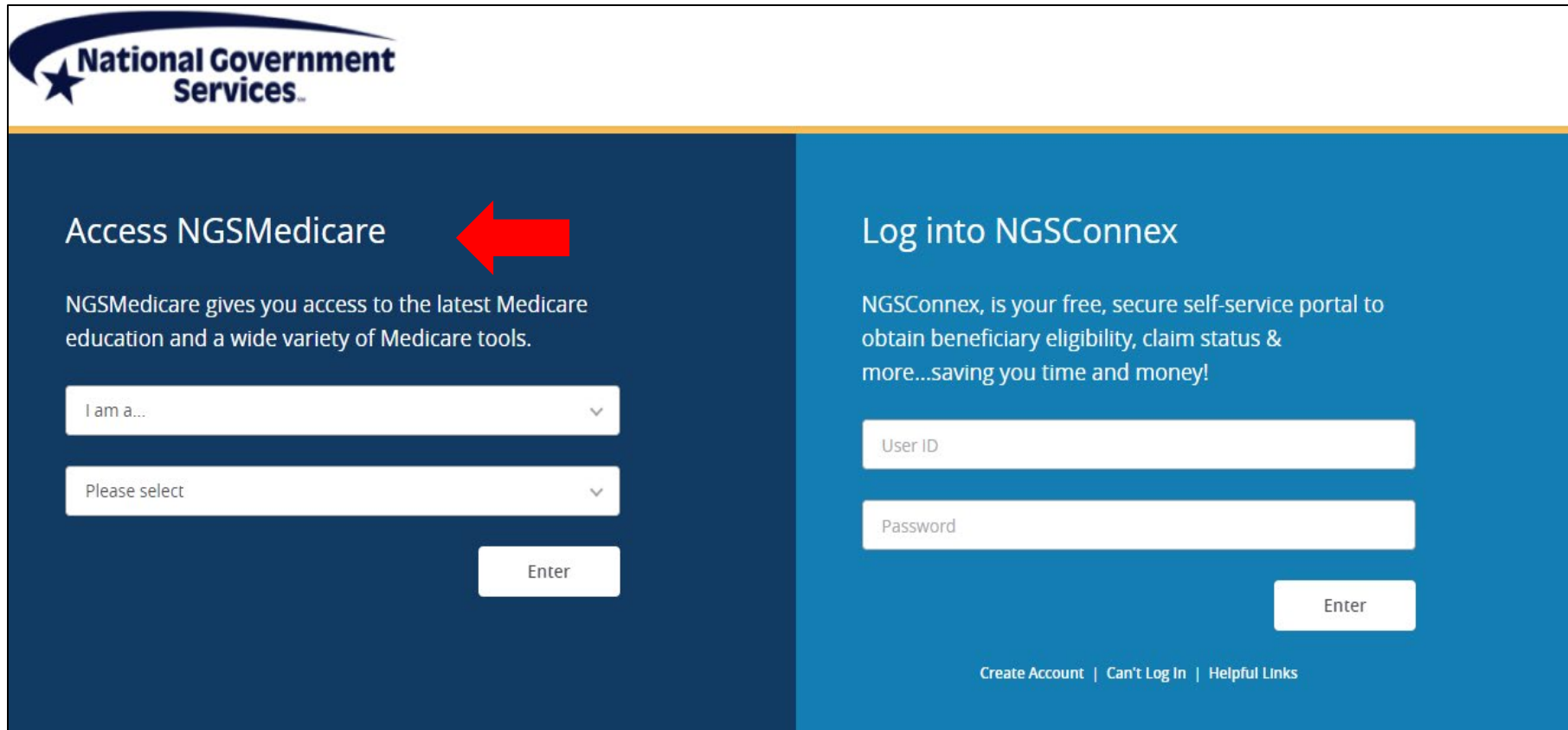
# Agenda

- [NGS Medicare Resources](#)
- [CMS Medicare Resources](#)
- [Wrap Up](#)
- [Questions and Answers](#)

# NGS Medicare Resources

# NGS Website – Landing Page

- Access [our website](#) or log into NGSConnex



The screenshot displays the NGS Website Landing Page. At the top left is the National Government Services logo. The page is split into two main sections: 'Access NGS Medicare' on the left and 'Log into NGSConnex' on the right. A red arrow points to the 'Access NGS Medicare' section. The 'Access NGS Medicare' section includes a description of the service, two dropdown menus, and an 'Enter' button. The 'Log into NGSConnex' section includes a description of the portal, two input fields for 'User ID' and 'Password', and an 'Enter' button. At the bottom of the right section are links for 'Create Account', 'Can't Log In', and 'Helpful Links'.

**National Government Services**

## Access NGS Medicare

NGSMedicare gives you access to the latest Medicare education and a wide variety of Medicare tools.

I am a...

Please select

Enter

## Log into NGSConnex

NGSConnex, is your free, secure self-service portal to obtain beneficiary eligibility, claim status & more...saving you time and money!

User ID

Password

Enter

[Create Account](#) | [Can't Log In](#) | [Helpful Links](#)

# NGS Website – Home Page

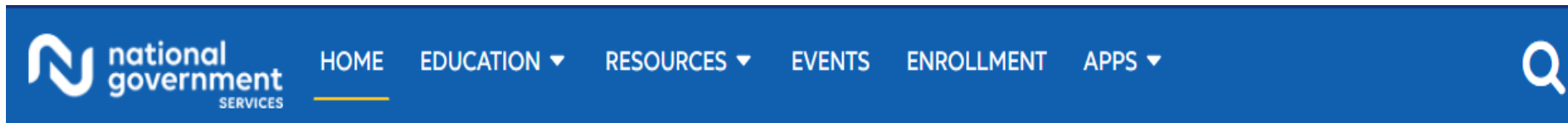
- Top tabs, switch between LOB or NGS contract, top navigation bar and tiles

The screenshot displays the NGS website home page. At the top right, there are links for 'Contact Us', 'NGSConnex', and 'Subscribe for E-mail Updates'. A dropdown menu is open, showing 'Part A Provider in Wisconsin ( J6 )' with a red arrow pointing to it. Below this is a navigation bar with 'national government SERVICES' logo and tabs for 'HOME', 'EDUCATION', 'RESOURCES', and 'EVENTS'. The main content area features six service tiles: 'Medical Policies/LCDs', 'Enrollment', 'Claims and Appeals', 'Overpayments', and 'Medicare Compliance'. A 'Select' button is visible in the dropdown menu.



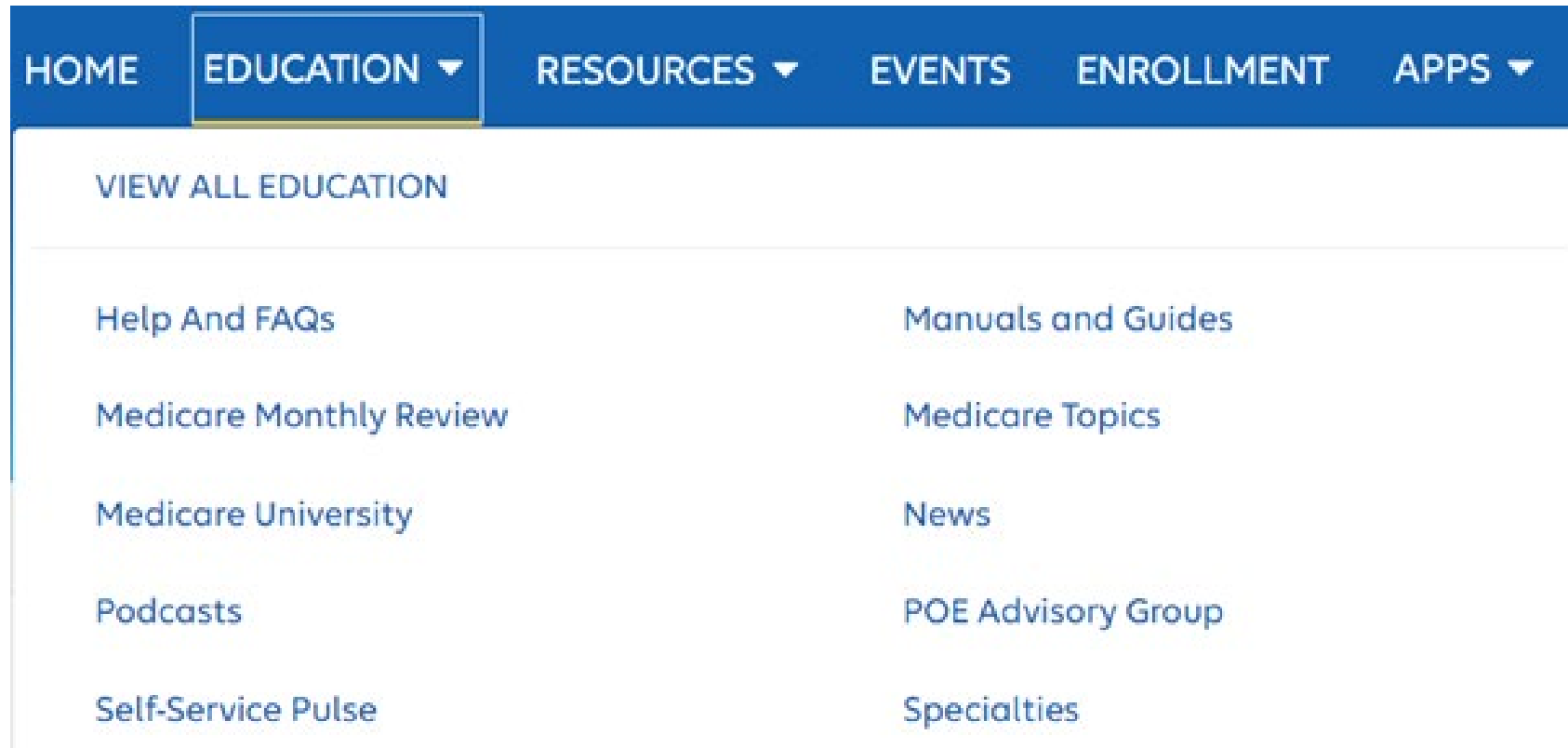
# NGS Website – Top Navigation Bar

- Click on
  - **National Government Services logo** to go back to landing page
  - **Home** to return to home page from anywhere in website
  - **Education, Resources, Events, Enrollment and Apps** tabs for specialized information
  - Search function (magnifying glass) to enter topic



# NGS Website – Education Tab

- [NGS website – Education](#)



The image shows a screenshot of the NGS website's navigation menu. The menu is a dark blue horizontal bar with white text. The 'EDUCATION' tab is highlighted with a white border and a small downward arrow. Below the menu, a white dropdown menu is visible, containing a link to 'VIEW ALL EDUCATION' and a grid of links to various educational resources.

VIEW ALL EDUCATION	
<a href="#">Help And FAQs</a>	<a href="#">Manuals and Guides</a>
<a href="#">Medicare Monthly Review</a>	<a href="#">Medicare Topics</a>
<a href="#">Medicare University</a>	<a href="#">News</a>
<a href="#">Podcasts</a>	<a href="#">POE Advisory Group</a>
<a href="#">Self-Service Pulse</a>	<a href="#">Specialties</a>

# Education > Medicare Monthly Review

- News for all LOBs
  - NGS articles for all provider types
  - CMS MLN Connects<sup>®</sup> Weekly Provider eNews
- Share with
  - Health care practitioners
  - Managerial staff
- Available at no cost from our website

# Medicare Monthly Review

<b>October 2024</b>	<b>In This Issue</b>
September 2024	<b>National Government Services Articles for Part A and Part B Providers</b>
August 2024	<ul style="list-style-type: none"><li>• Common Working File Host Dark Days for October 2024 Release</li><li>• LCD and Article Updates for August/September 2024</li><li>• October 2024 EDI Front End Quarterly Release</li><li>• New Version of PC-ACE: October 2024</li><li>• Tobacco Counseling via Telehealth</li><li>• National Government Services Contractor Advisory Committee Meeting</li><li>• LCD and Article Updates for September/October 2024</li></ul>
July 2024	<b>National Government Services Articles for Part A Providers</b>
June 2024	<ul style="list-style-type: none"><li>• Credit Balance Reporting Reminder: Submissions for Quarter Ending 9/30/2024 Start Soon!</li></ul>
May 2024	
April 2024	
March 2024	
February 2024	
January 2024	
December 2023	

# Education > Medicare University

- Create account: [Medicare University – Self Sign Up](#)
- Log in: [Medicare University – Secure login](#)
- Free online learning platform
  - Offers compute-based training
    - Interactive online learning
      - Various topics
  - Flexibility
    - You determine your schedule
    - Available 24/7
    - Self-paced
- Retrieve, view, download certificates from our webinars







# Education > News



## NGS and CMS News

Posted daily



## Complete search fields and hit search

Search box: Enter topic

Timeframe: Dropdown; number of days or year

Source: Dropdown; various options



## Review results

Great way to find information on specific topics

# Education > Podcasts



## Navigating Medicare: Part A Insights for Providers

Listen to our podcast on Spotify and Apple Podcasts! We will have a new episode on the 1st and 3rd Wednesday of each month.

[Spotify:](#)



[Apple Podcasts:](#)

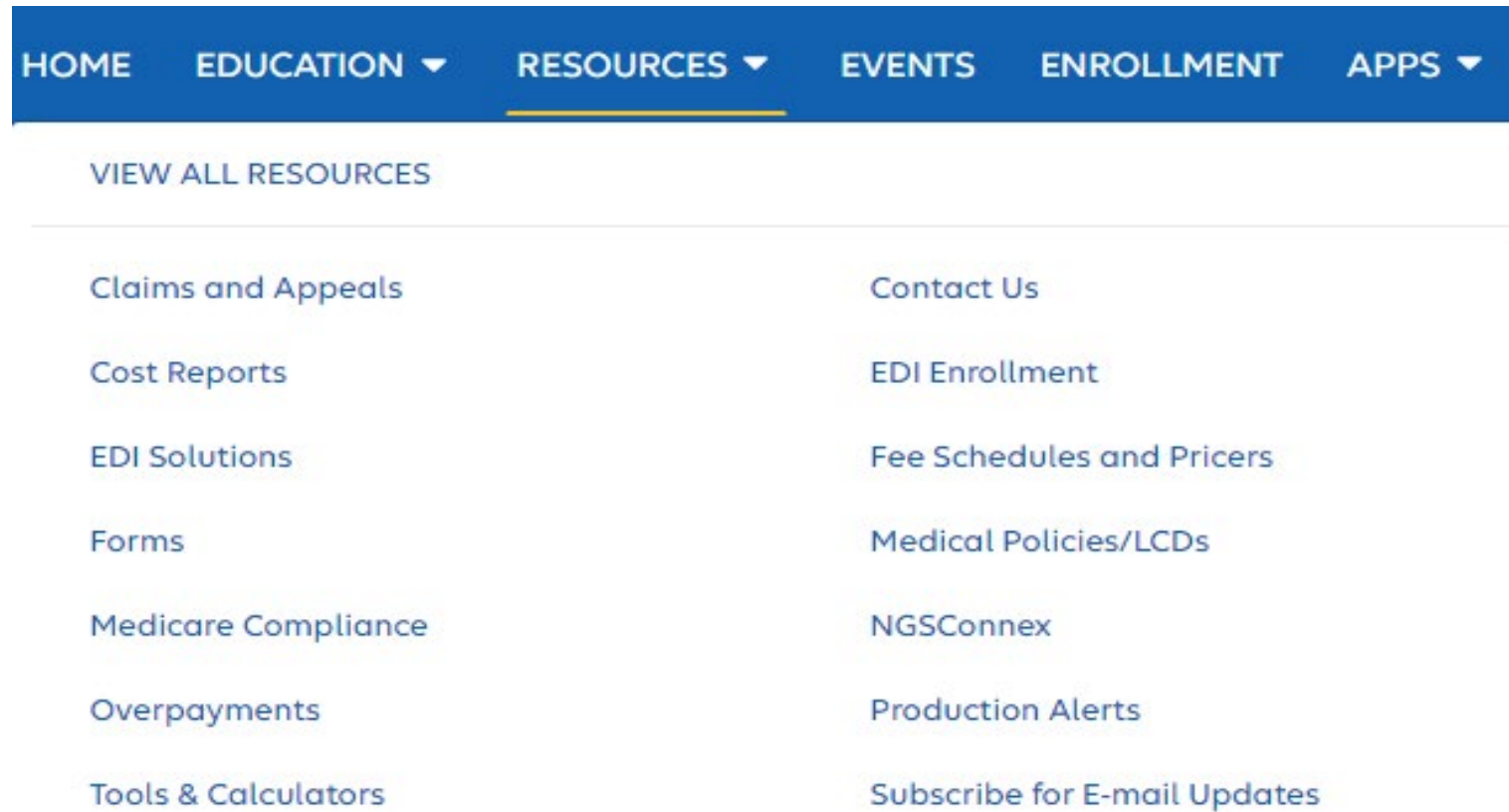


# Education > POE Advisory Group

- We maintain four POE AGs
  - Primary communication vehicle between us/provider community
  - Meet three – four times per year online (Part A)
  - To become member, email request as outlined on website
- [Mission and Charter](#)
- [Membership Rosters](#)
- [Meeting Schedules](#)
- [Meeting Minutes](#)

# NGS Website – Resources Tab

- [NGS website – Resources](#)



The screenshot shows the navigation menu for the NGS website. The 'RESOURCES' tab is highlighted with a yellow underline. Below the navigation bar, there is a link for 'VIEW ALL RESOURCES'. A list of resource categories is displayed in two columns:

Claims and Appeals	Contact Us
Cost Reports	EDI Enrollment
EDI Solutions	Fee Schedules and Pricers
Forms	Medical Policies/LCDs
Medicare Compliance	NGSConnex
Overpayments	Production Alerts
Tools & Calculators	Subscribe for E-mail Updates

# Resources > Contact Us



## [Interactive Voice Response \(IVR\)](#)

Claim status, deductibles, checks and other general information



## [NGSConnex](#)

Free, secure self-service portal to obtain beneficiary eligibility, claim status and more...saving you time and money



## [Provider Contact Center](#)

Claims processing, Medicare information/billing, general guidance, or other complex issues




## [Mailing Addresses](#)

ADRs, claims, EDI, FOIA, medical policy, enrollment, or other inquiries



# Resources > Medical Policies/LCDs

- Use **search box** to search LCDs and medical policy articles

 Search by LCD name, related items, LCD #, CPT/HCPCS Codes, and more

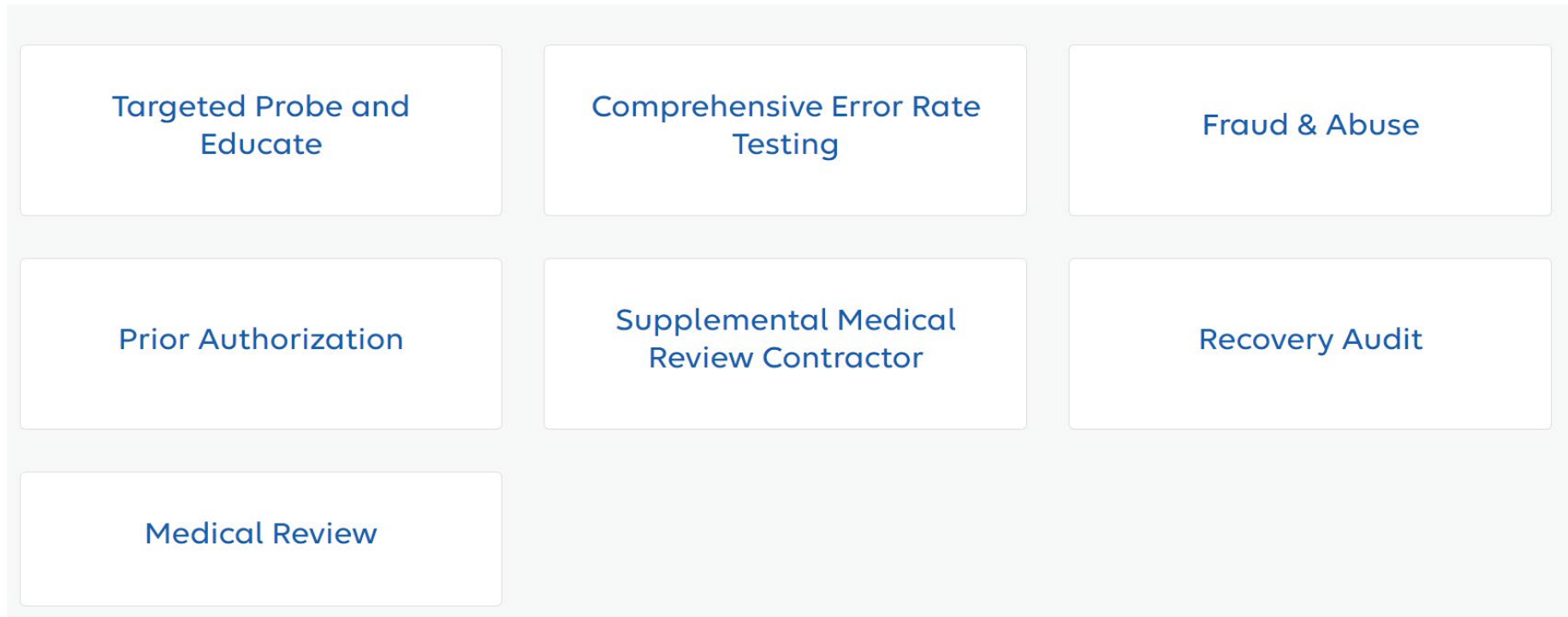
[Local Coverage Determinations](#) [Medical Policy Articles](#)

## Local Coverage Determinations

LCD	LCD #	Billing and Coding #	Response to Comments	Related CPT/HCPCS Codes
Allogeneic Hematopoietic Cell Transplantation for Primary Refractory or Relapsed Hodgkin and Non-Hodgkin Lymphoma with B-cell or T-cell Origin <i>Related terms:</i>	L39513	A59311	A59451	38240

# Resources > Medicare Compliance

- [NGS website – Medicare Compliance](#)



# Resources > NGSConnex

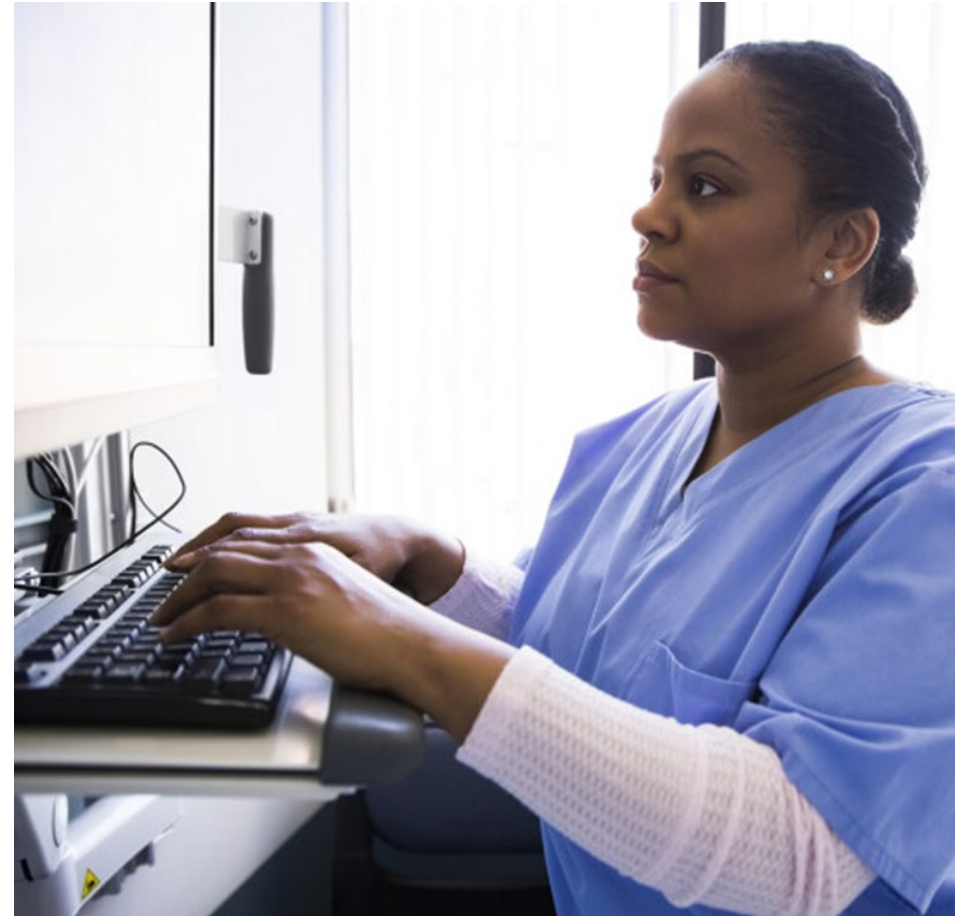
- Free, secure, web-based application developed by NGS just for you!
- Provides access to self-service functions:
  - Obtain beneficiary eligibility information
  - Query for your claim status
  - Initiate and check status of redetermination and reopening requests
  - View your provider demographic information
  - Query for your financial data
  - Obtain duplicate 1099s
  - Submit documents for responses to Additional Documentation Requests
  - Submit quarterly Credit Balance Reports
- [How to Register](#) and [NGS User Guide](#)

# Production Alert Detail – Example

- HCPCS 75580 Returning to Provider with Reason Code 32402
  - **Date Reported:** 9/18/2024
  - **Status:** Open
  - **Provider Types Impacted:** Part A providers in J6 and JK
  - **Reason Code(s):** 32402
  - **Claim Coding Impact:** HCPCS code 75580
  - **Description of Issue:** Part A claims billed with HCPCS 75580 receiving reason code 32402 when billed with cardiology revenue code (048X) and cannot process for payment. CMS determined claims should be allowed to process when HCPCS 75580 is billed with a cardiology revenue code.
  - **NGS Action:** We will update HCPCS Screen (MAP1294) for HCPCS 75580 to remove revenue code restrictions
  - **Provider Action:** Wait until 9/20/2024, then resubmit or correct claims that did not process as expected with HCPCS 75580 due to this issue

# Resources > Subscribe to E-mail Updates

- Complete profile
- Choose Jurisdictions for all E-mail updates you want to receive
  - J6: Part A, B, HHH and FQHC
  - JK: Part A, B, HHH and FQHC
- Select [Subscribe](#)





# NGS Website – Events Tab

- NGS website - Events

national government SERVICES

HOME EDUCATION RESOURCES **EVENTS** ENROLLMENT APPS

EVENTS

Share Your Education Thoughts With Us

Events From To

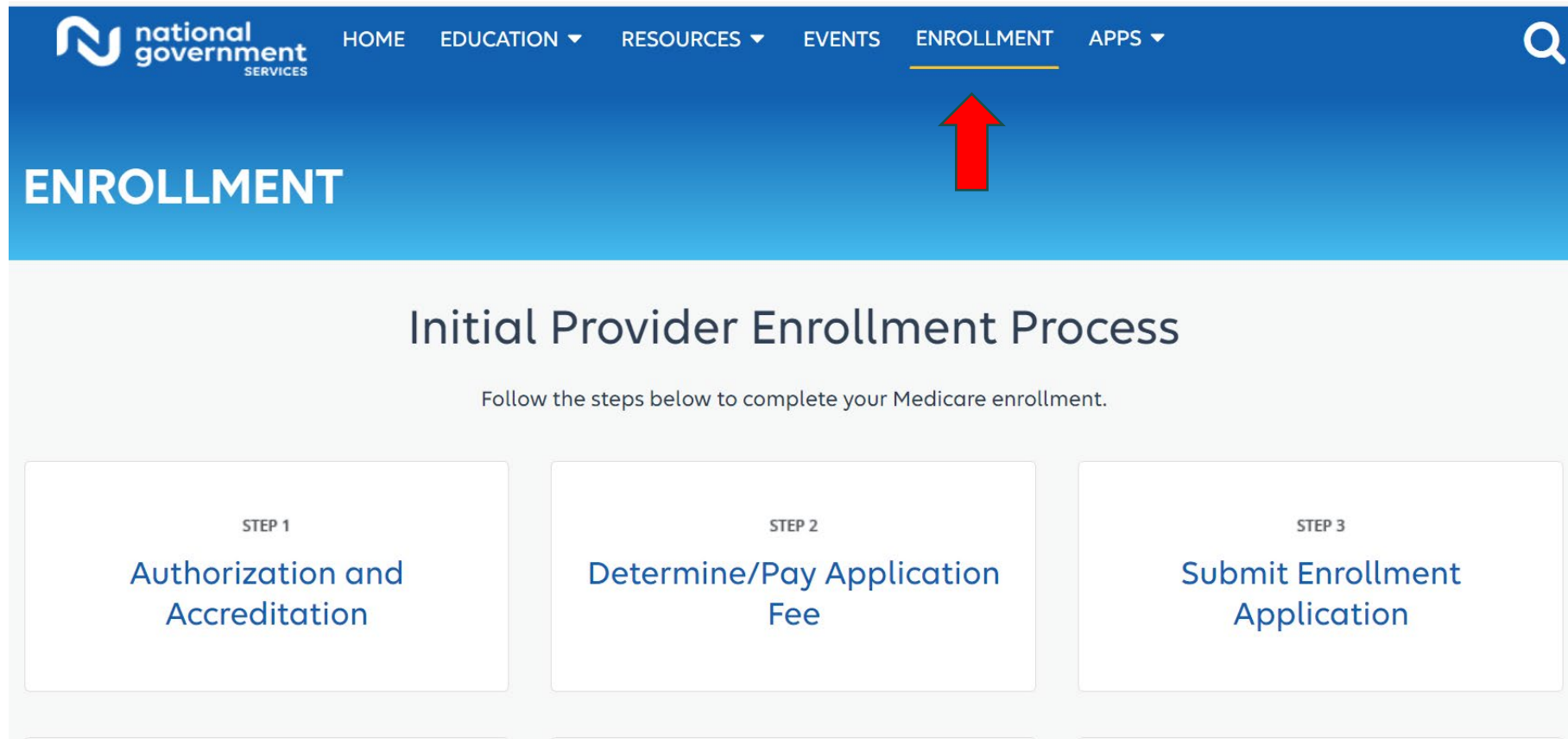
Search events mm/dd/yyyy mm/dd/yyyy Reset Search Criteria

Current Events Past Events

Event Description	Event Date/Time	PDF	Registration
<a href="#">NGSConnex: Overview, Access, Navigation and Eligibility Look Up</a> This webinar is geared toward all lines of business. Come join us and see how NGSConnex can make your life a little easier. We'll review what ...	10/24/2024 10:00AM - 11:30AM EST		<a href="#">Register</a>

# NGS Website – Enrollment Tab

- [NGS website - Enrollment](#)



The screenshot displays the 'ENROLLMENT' tab on the National Government Services website. The navigation bar includes links for HOME, EDUCATION, RESOURCES, EVENTS, ENROLLMENT (highlighted with a red arrow), and APPS. Below the navigation bar, the page title 'ENROLLMENT' is visible. The main content area is titled 'Initial Provider Enrollment Process' and includes the instruction: 'Follow the steps below to complete your Medicare enrollment.' The process is outlined in three steps:

- STEP 1: Authorization and Accreditation
- STEP 2: Determine/Pay Application Fee
- STEP 3: Submit Enrollment Application

# NGS Website – Apps Tab

HOME

EDUCATION ▾

RESOURCES ▾

EVENTS

ENROLLMENT

APPS ▾



- LinkedIn
- Medicare University
- NGSConnex
- NPPES
- PC-ACE
- PECOS
- Podcast
- YouTube



# CMS Medicare Resources

# CMS Website

- [CMS website](#)
  - Home page features:
    - Five tabs including **Medicare** and **Training & Education**
    - Top four resources including:
      - Medicare fee schedules
      - Codes for claim reimbursement
      - Manuals, Forms and Transmittals
    - Recent articles
    - Helpful links
    - Email update sign up (type in email and hit sign up button)

# CMS Website – Medicare Tab

The screenshot shows the CMS.gov website header with the Medicare dropdown menu open. A red arrow points to the 'Medicare' tab. The dropdown menu is divided into two columns. The left column lists main categories, and the right column lists sub-topics under the 'Enrollment & renewal' category.

**CMS.gov** Centers for Medicare & Medicaid Services About CMS Newsroom Data & Research Search

**Medicare** ▾ Medicaid/CHIP ▾ Marketplace & Private Insurance ▾ Priorities ▾ Training & Education ▾

**Medicare**

- Enrollment & renewal >
- Coverage >
- Regulations & guidance >
- Coding & billing >
- Payment >
- Medicare-Medicaid coordination >

**Enrollment & renewal**

- Original Medicare (Part A and B) Eligibility and Enrollment →
- Annual Medicare Participation Announcement →
- Providers & suppliers →
- Medicare Managed Care Eligibility and Enrollment →

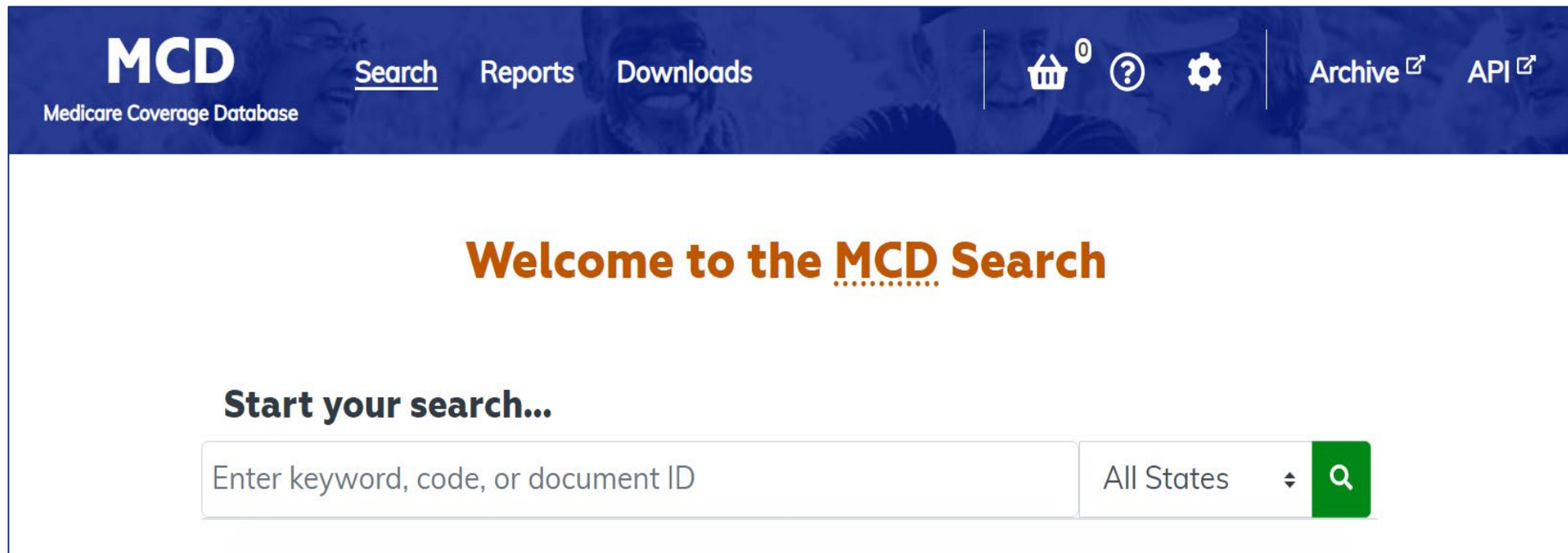
# CMS Website – Medicare Tab Content

- Enrollment & renewal
- Coverage
- Regulations & guidance
- Coding & billing
- Payment
- Medicare-Medicaid coordination
- Appeals & grievances
- Quality
- Health & safety standards
- Employers & plan sponsors
- Innovation Center
- Audits & Compliance
- Forms & notices
- Health & drug plans
- Coordination of benefits & recovery
- Settlements



# Coverage > Medicare Coverage Database

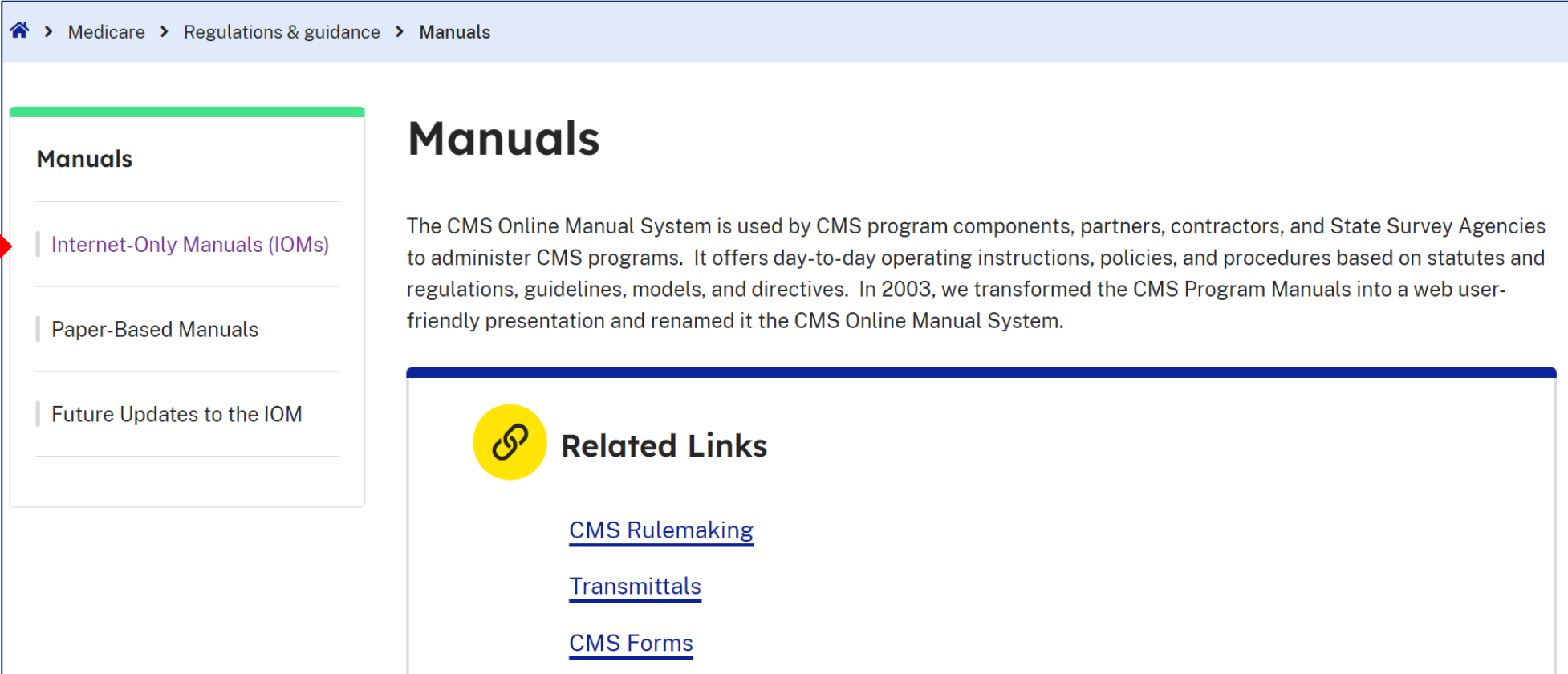
- [CMS website – Medicare Coverage Database](#)



The screenshot shows the Medicare Coverage Database (MCD) search interface. The header is dark blue with the MCD logo and navigation links: Search, Reports, and Downloads. On the right, there are icons for a shopping cart (0), help, and settings, along with links for Archive and API. The main content area is white and features a large orange heading: "Welcome to the MCD Search". Below this is a search prompt: "Start your search...". The search input field contains the placeholder text "Enter keyword, code, or document ID". To the right of the input field is a dropdown menu set to "All States" and a green search button with a magnifying glass icon.

# Regulations & Guidance > Manuals > IOMs

- [CMS website - IOMs](#)



Home > Medicare > Regulations & guidance > Manuals

## Manuals

The CMS Online Manual System is used by CMS program components, partners, contractors, and State Survey Agencies to administer CMS programs. It offers day-to-day operating instructions, policies, and procedures based on statutes and regulations, guidelines, models, and directives. In 2003, we transformed the CMS Program Manuals into a web user-friendly presentation and renamed it the CMS Online Manual System.

### Related Links

- [CMS Rulemaking](#)
- [Transmittals](#)
- [CMS Forms](#)

**Manuals**

- [Internet-Only Manuals \(IOMs\)](#)
- Paper-Based Manuals
- Future Updates to the IOM

# Regulations & Guidance > Manuals

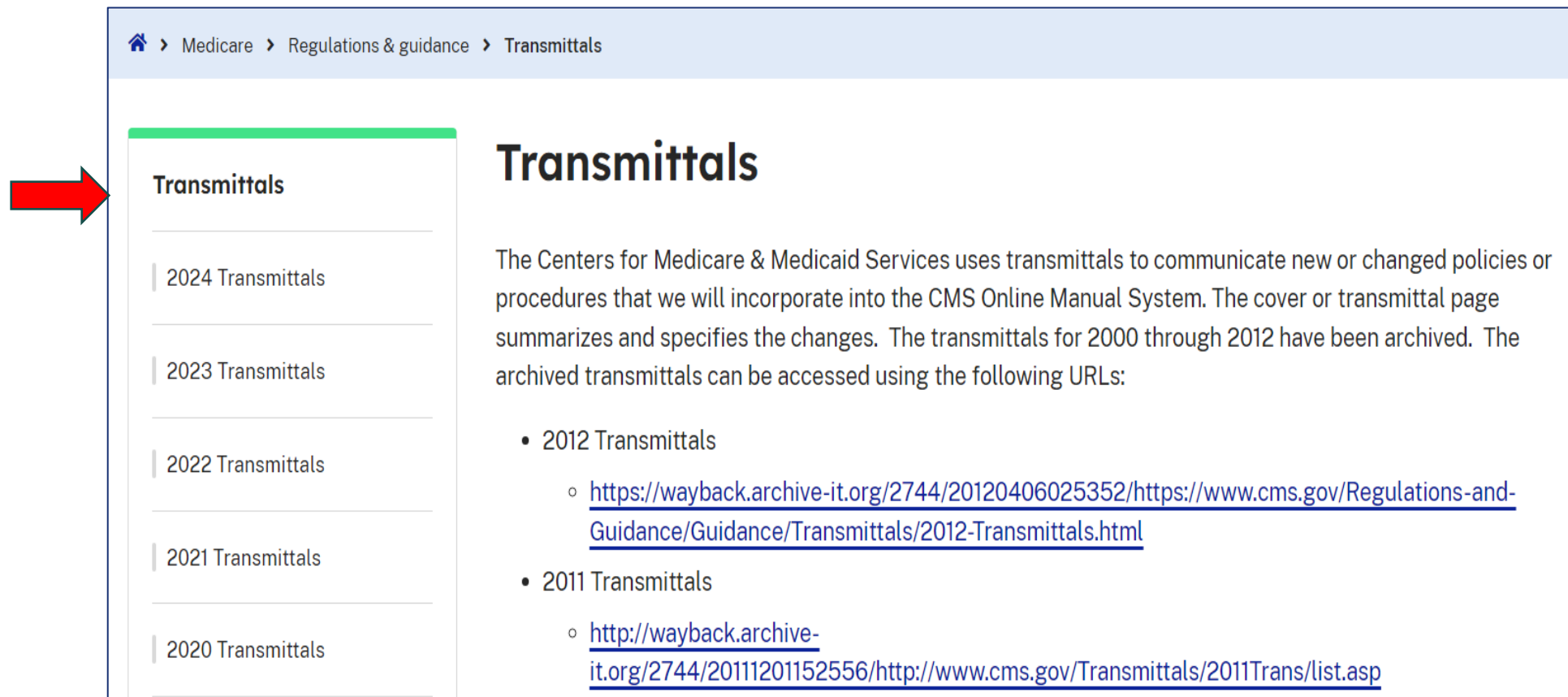
- Day-to-day operating instructions, policies, regulations and guidelines for Medicare Program
- Used by contractors to administer CMS programs
- Structured in Publication/Chapter/Section format
  - [100-01](#) *Medicare General Information, Eligibility and Entitlement Manual*
  - [100-02](#) *Medicare Benefit Policy Manual*
  - [100-03](#) *Medicare National Coverage Determinations Manual*
  - [100-04](#) *Medicare Claims Processing Manual*
  - [100-05](#) *Medicare Secondary Payer Manual*
  - [100-06](#) *Medicare Financial Management Manual*
  - [100-07](#) *State Operations Manual*
  - [100-08](#) *Medicare Program Integrity Manual*

# Regulations & Guidance > Transmittals

- Transmittals communicate new or changed policies or procedures to MACs
  - Some change IOMs
  - Some may provide one-time only notifications
- Also called “Change Requests” or “CRs”
- “Provider-friendly” MLN Matters® Articles published for many (but not all) transmittals
- On CMS website, can search transmittals from 2013 to present from Transmittals page
  - Transmittals for 2000 - 2012 archived (URLs on webpage)

# Regulations & Guidance > Transmittals

- [CMS website – Transmittals](#)



Home > Medicare > Regulations & guidance > Transmittals

## Transmittals

The Centers for Medicare & Medicaid Services uses transmittals to communicate new or changed policies or procedures that we will incorporate into the CMS Online Manual System. The cover or transmittal page summarizes and specifies the changes. The transmittals for 2000 through 2012 have been archived. The archived transmittals can be accessed using the following URLs:

- 2012 Transmittals
  - <https://wayback.archive-it.org/2744/20120406025352/https://www.cms.gov/Regulations-and-Guidance/Guidance/Transmittals/2012-Transmittals.html>
- 2011 Transmittals
  - <http://wayback.archive-it.org/2744/20111201152556/http://www.cms.gov/Transmittals/2011Trans/list.asp>

Transmittals

- | 2024 Transmittals
- | 2023 Transmittals
- | 2022 Transmittals
- | 2021 Transmittals
- | 2020 Transmittals

# Searching Transmittals

## 2024 Transmittals

Showing 1-10 of 301

Show entries: 10 per page

Filter On

Apply

<u>Transmittal #</u>	<u>Issue Date</u>	<u>Subject</u>	<u>Implementation Date</u>	<u>CR #</u>	<u>Provider Education</u>	<u>Provider Education Release Date</u>	<u>Provider Education Revision Date</u>
<a href="#">R12861FM</a>	2024-10-02	The Fiscal Intermediary Shared System (FISS) Submission of Copybook Files to the Provider and...	2025-01-06	13833			

# Transmittal Overview

## R12808CP

<b>Transmittal #</b>	R12808CP
<b>Issue Date</b>	2024-08-22
<b>Subject</b>	New Waived Tests
<b>Implementation Date</b>	2024-10-07
<b>CR #</b>	13757
<b>Provider Education</b>	MLN Matters Article MM13757
<b>Provider Education Release Date</b>	2024-08-26
<b>Publication #</b>	100-04
<b>Transmittal Year</b>	2024



### Downloads

[R12808CP](#)

[MM13757-New Waived Tests](#)

- Same information as in chart on previous page
- Message published in MLN Connects® Newsletter (when applicable)
- Scroll to bottom of page for Downloads section for link(s)
  - Transmittal
  - MLN Matters® Article
    - Not written for all transmittals



# Transmittal Details (Top of First Page)

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-04 Medicare Claims Processing	Centers for Medicare & Medicaid Services (CMS)
Transmittal 12808	Date: August 22, 2024
	Change Request 13757

**SUBJECT: New Waived Tests**

**I. SUMMARY OF CHANGES:** The purpose of this Change Request (CR) is to inform contractors of new Clinical Laboratory Improvement Amendments of 1988 (CLIA) waived tests approved by the Food and Drug Administration. Since these tests are marketed immediately after approval, the CMS must notify its contractors of the new tests so that the contractors can accurately process claims. There is one (1) newly added waived complexity test. This recurring update notification applies to chapter 16, section 70.8 of the Internet Only Manual (IOM).


**EFFECTIVE DATE: October 1, 2024**

*\*Unless otherwise specified, the effective date is the date of service.*

**IMPLEMENTATION DATE: October 7, 2024**

# MLN Matters® Articles

- Similar information to transmittals
- Fewer pages
- Organized to assist providers in obtaining critical “need to know” information at a glance



## New Waived Tests

Related CR Release Date: August 22, 2024      MLN Matters Number: MM13757  
Effective Date: October 1, 2024      Related Change Request (CR) Number: [CR 13757](#)  
Implementation Date: October 7, 2024      Related CR Transmittal Number: R12808CP

### Affected Providers

- Hospitals
- Physicians
- Suppliers

### Action Needed

Make sure your billing staff knows about:

- Clinical Laboratory Improvement Amendments (CLIA) requirements
- New CLIA-waived test approved by the FDA
- Use of modifier QW for CLIA-waived tests

### Background

CLIA regulations require a facility to be appropriately certified for each test they do. CMS edits laboratory claims at the CLIA certificate level to make sure that Medicare and Medicaid only pay for laboratory tests in a facility with a valid, current CLIA certificate.

# Medicare > Coordination of Benefits & Recovery

- Coordination of Benefits & Recovery
  - Coordination of benefits overview
  - MSP
  - BCRC
- Providers should **not** contact BCRC to correct existing MSP records or set up new MSP records

# CMS Website – Training & Education Tab

- CMS website – Training & Education



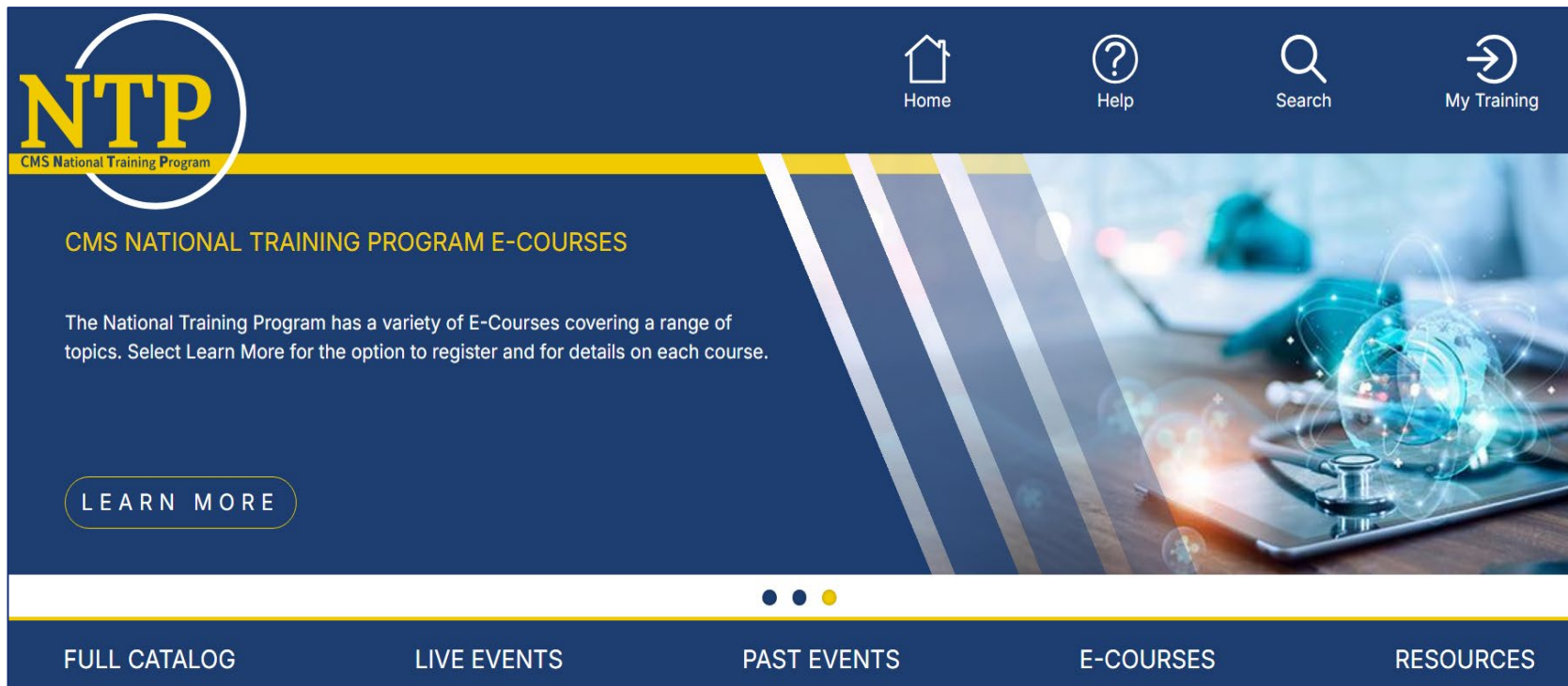
The screenshot displays the CMS.gov website interface. At the top, the CMS.gov logo and "Centers for Medicare & Medicaid Services" are visible. Navigation links include "About CMS", "Newsroom", and "Data & Research". A search icon is located in the top right corner. The main navigation menu features several tabs: "Medicare", "Medicaid/CHIP", "Marketplace & Private Insurance", "Priorities", and "Training & Education". The "Training & Education" tab is highlighted with a red arrow and is expanded to show a dropdown menu. The dropdown menu lists several options: "CMS National Training Program", "Partner outreach resources", "Medicare Learning Network (MLN)", "CMS Open Door Forums", "Look up topics", "Learn More", and "Find your provider type". The "CMS National Training Program" option is selected, and its sub-menu is visible, containing "National Training Program resources" and "Class modules".

# CMS Website – Training & Education Tab Content

- CMS National Training Program
- Partner outreach resources
- Medicare Learning Network (MLN)
- CMS Open Door Forums
- Look up topics
- Learn more
- Find your provider type

# CMS National Training Program

- [National Training Program resources](#)
- [Class modules](#)



The screenshot displays the CMS National Training Program website. At the top left is the NTP logo, which consists of the letters 'NTP' in a bold, yellow font inside a white circle, with 'CMS National Training Program' written in smaller text below it. To the right of the logo is a navigation bar with four icons: a house for 'Home', a question mark for 'Help', a magnifying glass for 'Search', and a right-pointing arrow for 'My Training'. Below the navigation bar is a large banner area with a dark blue background and a yellow diagonal stripe. The banner features the text 'CMS NATIONAL TRAINING PROGRAM E-COURSES' in yellow, followed by a paragraph: 'The National Training Program has a variety of E-Courses covering a range of topics. Select Learn More for the option to register and for details on each course.' A yellow button with the text 'LEARN MORE' is positioned below the paragraph. The banner also includes a background image of a stethoscope and a tablet with a glowing globe. At the bottom of the banner are three small dots, with the rightmost one being yellow. Below the banner is a dark blue footer with five white text links: 'FULL CATALOG', 'LIVE EVENTS', 'PAST EVENTS', 'E-COURSES', and 'RESOURCES'.

# MLN Resources & Training

- [Resources and Training](#)

The screenshot shows the Medicare Learning Network (MLN) website. The breadcrumb navigation at the top reads: Home > Training & Education > Medicare Learning Network (MLN) > Resources & training.

**Monthly Highlight**

**Help Reduce Health Disparities for Hispanic or Latino Patients**

Hispanic Americans are at greater risk of various health conditions due to a lack of preventive care, health insurance, and language barriers. In 2022, almost 28% of Hispanic adults didn't have health insurance compared to Black (13.3%), White (7.4%), and Asian (7.1%) adults. During

**The Medicare Learning Network®**

Free educational materials for health care providers on CMS programs, policies, and initiatives.

**Resources & Training**

Learn about CMS policies and programs at your own pace

- [Publications & Multimedia](#)
- [Web-Based Training](#)
- [MLN Matters® Articles](#)



# MLN Publications & Multimedia

Home > Training & Education > Medicare Learning Network (MLN) > Compliance > Publications

**Compliance**

---

Articles

---

**Publications**

---

## MLN Publications & Multimedia

The COVID-19 public health emergency (PHE) ended on May 11, 2023. View [Infectious diseases](#) for a list of waivers and flexibilities that were in place during the PHE.

Filter on title or topic to get free educational resources for health care providers.

Showing 1 – 10 of 105 entries

Show Entries: 10 per page

Filter On:

Date	Topic	Title	Format
2024-09	Evaluation and Management (E/M)	<a href="#">Evaluation and Management Services</a>	Guide
2024-09	Provider Compliance	<a href="#">Expanded Prepayment Review of Existing Hospices in Arizona, California, Nevada, &amp; Texas</a>	Fact Sheet

# Web-Based Training

- Free, self-paced learning on broad range of topics for providers
  - Contact [MLN@cms.hhs.gov](mailto:MLN@cms.hhs.gov) if questions about WBT courses
  - Subscribe to [MLN Connects® newsletter](#) for updates and to find out when new WBT courses are available
- Available courses include:
  - [World of Medicare](#) (September 2022) (60 min.)
  - [Medicare Billing: 837I & Form CMS-1450](#) (August 2023) (90 minutes)
  - [Diagnosis Coding: Using the ICD-10-CM](#) (August 2023) (60 minutes)
  - [Procedure Coding: Using the ICD-10-PCS](#) (August 2023) (60 minutes).
  - [Medicare Fraud & Abuse: Prevent, Detect, Report](#) (February 2020) (88 minutes)

# MLN Matters® Articles

- Locate MLN Matters® Articles without going to Transmittals page
  - Medicare Learning Network > Resources & Training > MLN Matters® Articles
- “Provider Education” column indicates if article or MLN Connects® newsletter message
- Search database
  - Filter by subject or article number
  - To search all years, leave Transmittal Year as “any”

# MLN Matters® Articles Page

Displaying 1-10 of 406

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<u>Transmittal #</u>	<u>Issue Date</u> ▲	<u>Subject</u>	<u>Implementation Date</u>	<u>CR #</u>	<u>Provider Education</u>	<u>Provider Education Release Date</u>	<u>Provider Education Revision Date</u>
<a href="#">R12848CP</a>	2024-09-18	Influenza Vaccine Payment Allowances - Annual Update for 2024-2025 Season	2024-09-30	13718	MLN Connects Newsletter Message	2024-08-22	
<a href="#">R12847CP</a>	2024-09-13	Additional Implementation Edits on Hospice Claims for Hospice Certifying Physician Medicare...	2024-10-07	13531	MLN Matters Article MM13531	2024-04-18	2024-09-19

# MLN Connects® Newsletter

## News

Get weekly Medicare Fee-for-Service email updates



• [MLN Connects® Newsletter](#)



## Compliance

Learn about issues and avoid common billing errors



• [Provider Compliance](#)

• [CERT Outreach & Education Task Force](#)

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# Provider Compliance

## News

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## Compliance

Learn about issues and avoid common billing errors



- [Provider Compliance](#) 
- [CERT Outreach & Education Task Force](#)

- Provider Compliance
  - Online educational tool with helpful tips and links
- CERT Outreach & Education Task Force
  - Education Resources
  - Web-based Training
  - Presentations
  - Events
  - CERT Videos

# CMS Open Door Forums

- [Open Door Forums](#)

Marketplace & Private Insurance ▾      Priorities ▾      **Training & Education ▾**

**CMS Open Door Forums** ✕

<a href="#">About Open Door Forums</a> →	<a href="#">Long-Term Services &amp; Supports</a> →
<a href="#">Ambulance</a> →	<a href="#">Physicians, Nurses and Allied Health Professionals</a> →
<a href="#">End-Stage Renal Disease (ESRD) Dialysis Facility Care Compare</a> →	<a href="#">Rural Health</a> →
<a href="#">Home Health, Hospice &amp; Durable Medical Equipment (DME)</a> →	<a href="#">Skilled Nursing Facilities (SNFs)/Long-Term Care</a> →
<a href="#">Hospital</a> →	<a href="#">Special Open Door forums</a> →



# Person(s) on Medicare

- Annual version of [Medicare & You](#) Publication – A CMS Handbook for Medicare beneficiaries
  - Published annually in various versions
- Other beneficiary resources:
  - 1-800-Medicare (1-800-633-4227)/(TTY users: 1-877-486-2048)
    - Available 24 hours/day; seven days/week
    - To speak to a live person: either say 'agent' or press 0
  - [Medicare.gov](#)
  - [State Health Insurance Assistance Program \(SHIP\) Locator](#)
  - [Senior Medicare Patrol \(SMP\) Locator](#)
  - [Social Security Administration](#)

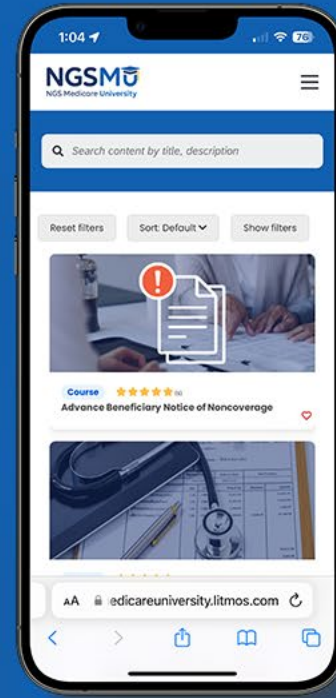
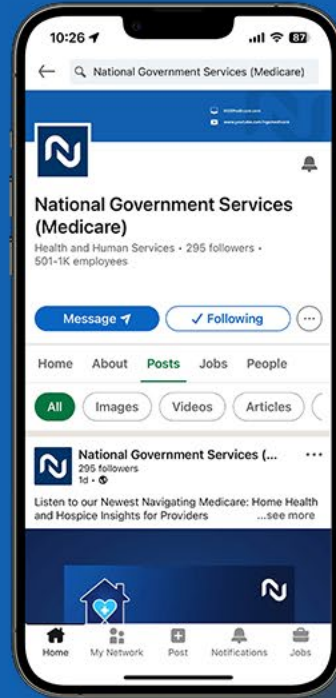
# What You Should Do Now

- Use all available resources to stay informed about Medicare
- Take actions to be compliant with Medicare's rules and regulations
- Attend our webinars
- Share information with peers



# Questions?

Thank you!



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Educational Videos

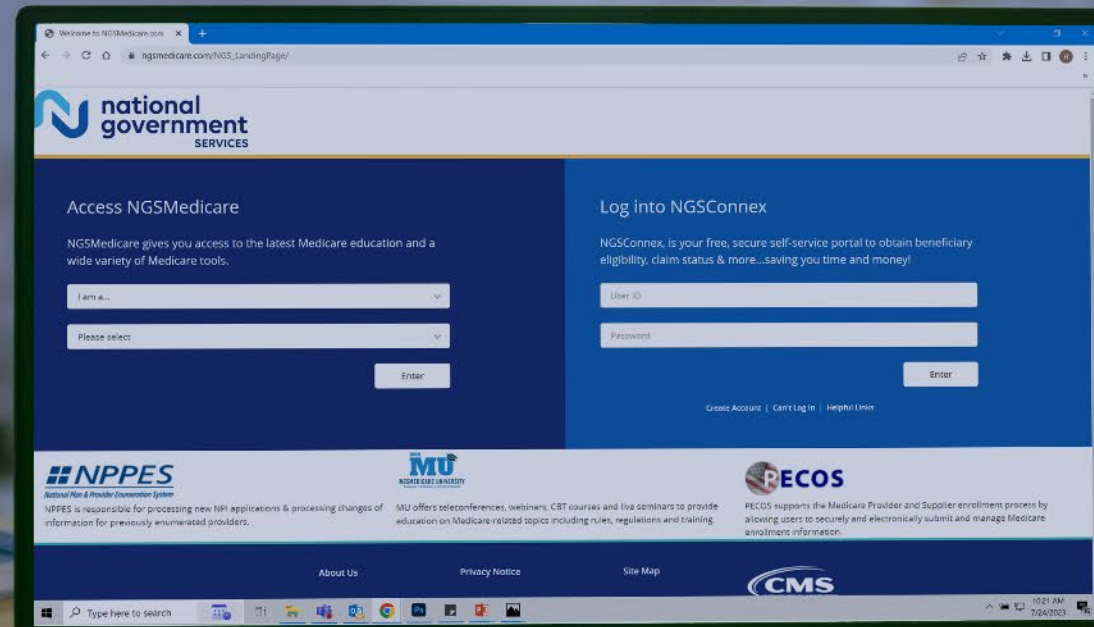


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Self-paced online learning



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Educational Content

# Find us online



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Online resources, event calendar, LCD/NCD, and tools



[IVR System](#)

The interactive voice response system (IVR) is available 24-hours a day, seven days a week to answer general inquiries



[NGSConnex](#)

Web portal for claim information



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